



Volkswagen

Warranty Information

Policies and Procedures Bulletin

Number: VWP-17-16

**Subject: Coding Instructions for One-Time Only Fuel Fill after Emissions Recall 23R3, 23V1, 23V6 or 23V7 is Performed on 3.0L TDI Gen 1.1, 1.2, 2.1 or 2.2 Touareg Vehicles
REVISED**

Date: July 26, 2018

This document modifies the Volkswagen Warranty Policies and Procedures Manual.

It is a mandatory requirement that customer's vehicles be returned to them with a full tank of fuel after Emissions Recall **23R3** (MY 09-10 Touareg 3.0L TDI Gen 1.1), **23V1** (MY 11-12 Touareg 3.0L TDI Gen 1.2), **23V6** (MY 13-14 Touareg 3.0L TDI Gen 2.1) or **23V7** (MY 15-16 Touareg 3.0L TDI Gen 2.2) is performed.

To claim reimbursement for this one-time only fuel fill, follow the instructions below:

| Claim Entry Instructions | |
|--------------------------|--|
| Claim Type | 1SP |
| Service Number | 2301 |
| Damage Code | 0055 |
| Part Manufacturer Code | 444 |
| Outside Labor Operation | A0000000 (select as causal) |
| Fuel Amount | Amount stated on receipt. Submit the receipt to Doc-IT on WISE upon SAGA claim entry. |

Questions

For any questions regarding this bulletin, please contact the Warranty Helpline at 1-866-306-8447 or warranty.helpline@vw.com.