



## Technical Tip

<b>Topic</b>	91-18-11TT – Voice Command Button Function for Infotainment Composition Color Systems
<b>Market area</b>	United States 444 Volkswagen of America, Inc. (6444)
<b>Brand</b>	Volkswagen
<b>Date</b>	September 28, 2018

## Condition

<b>ATTENTION:</b>
<b>THIS IS A TECH TIP, NOT A TECHNICAL BULLETIN AS TITLED. TECH TIPS ARE NOT ASSOCIATED WITH WARRANTY CLAIMING.</b>

### Voice Command Button Function for Infotainment Composition Color Systems

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
All	2016-2019	All	All	All	All

## Technical Background

Models equipped with a basic composition color infotainment system may exhibit:

- When the voice command button is pressed nothing happens.
- Radio is muted.

## Service

This is a normal function of the composition color infotainment system and parts should not be replaced. These vehicles can be identified by the number of buttons on the display, 6 buttons, as well as the PR code.

The PR code will generally state “MIB II, Entry” or “i6w”. If the vehicle is so equipped, please coach the customer on the operation of the system.

## Additional Information

Revision History		
Revision Number	Released Date	Reason For Update
2052546/1	9/28/18	Original publication.

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