



Volkswagen

Warranty Information

Policies and Procedures Bulletin

Number: VWP-17-16

**Subject: Coding Instructions for One-Time Only Fuel Fill after Emissions Recall 23R3, 23V1, 23V6 or 23V7 is Performed on 3.0L TDI Gen 1.1, 1.2, 2.1 or 2.2 Touareg Vehicles
REVISED**

Date: September 18, 2018

This document modifies the Volkswagen Warranty Policies and Procedures Manual.

It is a mandatory requirement that customer's vehicles be returned to them with a full tank of fuel after Emissions Recall **23R3** (MY 09-10 Touareg 3.0L TDI Gen 1.1), **23V1** (MY 11-12 Touareg 3.0L TDI Gen 1.2), **23V6** (MY 13-14 Touareg 3.0L TDI Gen 2.1) or **23V7** (MY 15-16 Touareg 3.0L TDI Gen 2.2) is performed.

To claim reimbursement for this one-time only fuel fill, follow the instructions below:

Claim Entry Instructions	
Claim Type	1SP
Service Number	2301
Damage Code	0055
Part Manufacturer Code	444
Outside Labor Operation	A0000000 (select as causal)
Fuel Amount	Amount stated on receipt. The fuel receipt should be uploaded to the INFORM tool per the INFORM tool process for all 3.0 TDI vehicles.

Questions

For any questions regarding this bulletin, please contact the Warranty Helpline at 1-866-306-8447 or warranty.helpline@vw.com.