Measure no.	Subject	
US 62571524-03	Attention! Vehicle inactive	after programming with
	ISTA/P version 3.58.2.001	
Status date (mm/dd/yy)	Status	Organization
4/12/16	Accepted	US, MOT
Date created (mm/dd/yy)	Created by	PQM Problem reference
4/12/16	Rainer Wanninger	
Release date (mm/dd/yy)	Approved by	Dealer release
		Allow automatic release
Vehicles affected		
E series	Engine	Body
K17 K18/11 K19/11 K46/12 K47		
K48 K49 K50 K51 K52		
K53 K54		
Production period (from/to)		Feedback (all cases relating to
(mm/dd/yy)	Comment on production period	measure up to) (mm/dd/yy)
1		

## Complaint

During programming with ISTA/P software version 3.58.2.001, a programming abort occurred. Afterwards the vehicle is inoperative and can no longer be started. Repeated programming with ISTA/P version 3.58.2.001 is not possible.

## Cause

Software bug in ISTA/P software version 3.58.2.001. This ISTA/P version had been released by the passenger car colleagues therefore BMW Auto/Motorrad centers are affected. Note: This version was not released to BMW Motorrad only dealers.

## Measure

Renewed programming can be performed with the earlier ISTA/P version 3.58.1.003. For this reason ISTA/P version 3.58.1.003 needs to be installed on the workshop PC for the above-mentioned vehicles before performing programming or servicing with ISTA/P. Note: The attachment contains instructions for uninstalling the faulty ISTA/P version 3.58.2.001 and new installation of ISTA/P 3.58.1.003.

	It location	Fault type	Fault place	Eault conditions
гаи		rault type	Fault place	Fault conditions
Star	ting / stopping engine	Engine: start not possible		Permanent
				Ignition on
use				
#	Fault location	Fault type	Fault place	
1	13/61 DME engine			
	control unit			
	Repair Task	Special Clearance	Area	
		No	Powertrain	
ult c	ode			
ogm	an / DIS / ISTA / ISTA/	P		
sten	ı	State	V	ersion
	Star use # 1 ult c	Starting / stopping engine use # Fault location 1 13/61 DME engine control unit Repair Task ult code ogman / DIS / ISTA / ISTA/	Starting / stopping engine Engine: start not possible	Starting / stopping engine Engine: start not possible           use       Fault location       Fault type       Fault place         1       13/61 DME engine       Fault place       Fault place         1       13/61 DME engine       Fault place       Area         control unit       Repair Task       Special Clearance       Area         No       Powertrain         ult code       State       V

## Instructions for deinstallation of ISTA/P 3.58.2.001 and reinstallation of ISTA/P 3.58.1.003

As the ISTA/P release 3.58.2.001 is not working for BMW Motorrad models, but is crucial for BMW car models, already installed ISTA/P releases 3.58.2.001 in BMW Motorrad dealerships have to be uninstalled completely by a manual prodedure.

The following reinstallation of ISTA/P **may only be done up to release 3.58.1.003**. CAUTION: For the following steps the user has to have the rights to uninstall and install programs in Windows manually.

1. On the affected workshop PC click on the Windows Start button and go via system management to the menu Programs and Functions (see following picture).



2. In the listed programs search ISTA/P version 3.58.0.500 and doubleclick on the line. Hereby the deinstallation is started (see following picture). Upcoming dialogues with questions concerning the deinstallation must be confirmed / answered accordingly.

8				
😹 Intel® HD-Grafiktreiber	Intel Corporation	26.11.2015	74,2 MB	9.18.10.3204
😹 Intel® SDK for OpenCL - CPU Only Runtime Package	Intel Corporation	26.11.2015		3.0.0.66956
Internet Explorer 11	BMW Package Factory	13.08.2015	28,3 MB	11
🔜 ISTA/P	BMW Group	17.03.2016	15,5 MB	3.58.1.003
🔜 ISTA/P	BMW Group	02.04.2016	15,5 MB	3.58.2.001
ISTA/P	BMW Group	02.03.2016	61,4 GB	3.58.0.500
🕌 Java Runtime Environment 32Bit	BMW Package Factory	26.11.2015	120 MB	7.0.800
🕌 Java Runtime Environment 32Bit	BMW Package Factory	09.02.2016	89,2 MB	8.0.720.15
Microsoft .NET Framework 4.5.2	BMW Package Factory	26.11.2015	437 KB	4.5.51209
Microsoft Application Victualization Deduton Client	PMW Dackage Eastery	DE 11 DO1E	70 / MP	1 2 2 2/070

Alternatively instead of doubleclicking, the line with the version ISTA/P 3.58.0.500 can be marked by a single click and the deinstallation can be initiated by selecting the function in the upper area of the menu window.

3. As soon as the deinstallation of ISTA/P 3.58.0.500 is finished, in the window "Programs and Functions" the ISTA/P versions 3.58.1.003 and 3.58.2.001 can also be marked for deinstallation (see picture above). As these lines only represent installation remainders, the react with an error message, which just has to be confirmed and they'll disappear from the list immediately.

4. Now the ISTA/P 3.58 main release can be installed again. This is done the easiest way by entering the folder of the central data storage in the ISPI Admin Client and search there for the file BMW\_ISPI\_ISTA-P\_SYS\_3.58.0.500.msi. Then doubleclick on it in order to install it (see the following two pictures).

ISPI Admin Client				
ISPI Admin	Client 🚅 🛰			
tart Hilfswerkz				
	Konfiguration and	zeigen		
Jowinioad Manager				
Aktuell ist kein F	Sprache:	Deutsch - Deutsch	~	
ARtuen ist kenne	Laufwerk für Datenverzeichnisse	C/	~	
	Zentrale Datenablace:	\\smuc5617.europe.bmw.corp	Öffnen	
	Automatisches Lindate:	VSPI_Shared_Storage\01_INTEGRATION	Childh	
	Download Device*:	<ul> <li></li> </ul>		
	Gerät für Dauerbetrieb zulassen:	•		
	*Bitte setzen Sie dieses Häkchen n	ur nach Rücksprache mit Ihrem ISPI Administrato	r.	
	Zurücksetzen auf Betriebseinst	tellungen	ок	
Liste aktualisiere				
uletzt online: 18.02.20	16 Angemeldet an: QA (Intranet) Re	gistriert für: 41962/2		Version 3.2
_				
		3	58.0.500	
			50101000	
				- 🗔 🔞
·			×	
BM	W_ISPI_ISTA P_DAT 13,58.0 muc5617.ex tope.bmw.corp\I	. <u>.500</u> jistap SPI_Shared_Storage\0.1_INTEG	Anderungsdatum: 16.02.2 Größe: 44.3 GB	2016 03:47
19	indeso 17 red oper binny corp a	or 1_onarca_otorage (or 1_references	010521 11,5 05	
Jan BM	W_ISPI_ISTA-	500 msi	Änderungsdatum: 16.02.2	2016 03:40
165 (ks	muc5617.europe.bmw.corp\	SPI_Shared_Storage(01_INTEG	Große: 4,93 MB	
Erneut such	nen in:			
Enfect such	retrin.	Description of the second	Deteilebelte	
	neken 📲 Computer 🏢	Benutzerdefiniert 😂 Internet	Dateiinnaite	

5. After the doubleclick the Setup Assistant appears, which shows the function "Install upcoming updates automatically" incl. a referring checkbox. Please make sure that in this checkbox the hook is removed! Afterwards start the installation by clicking the button "Next" (see following picture).



- 6. In the following menu windows confirm the questions (License acceptance, installation confirmation). Let the installation of ISTA/P 3.58.0.500 run uninterruptedly. Please have in mind that this can take up to several hours depending on the performance of the computer.
- 7. Afterwards repeat items 4. to 6. for the ISTA/P version 3.58.1.003, but this requires a lot less time than for version 3.58.0.500.
- 8. CAUTION!

Don't attempt to install or allow any further ISTA/P updates after these previous steps! It is strongly recommended, to switch off the referring workshop PC for the time of the service period (default setting for ISTA/P is 06:00pm to 05:00am).

- 9. After the above described steps have been done it is possible to work with ISTA/P 3.58.1.003.
- 10. Further procedure:

As soon as an ISTA/P version is released, which can be used for BMW Motorrad models again, that version shall be once again installed as described under items 4. to 6. During this in the below shown menu window the hook in the referring checkbox next to "Install upcoming updates automatically" has to be set again.

ISTA/P-Setup	X
10011100110 01011011011	Willkommen beim Setup-Assistenten von ISTA/P
ISTA/P wird auf dem Computer installiert. Klicken Sie auf Weiter*, um den Vorgang fortzusetzen, oder auf "Abbrechen*, um den Setup-Assistenten zu beenden. Abbrechen*, um den Setup-Assistenten zu beenden.	
	Zarück Weiter Abbrechen