

**SUBJECT**

**Front Propeller (Drive) Shaft: Limited Warranty Extension to 10 Years/120,000 Miles**

**MODEL**

E70 (X5 xDrive35i, X5 xDrive50i, X5 M, and the X5 xDrive35d)

Model years 2011, 2012 and 2013 produced from 4/6/2010 to 4/30/2013

E71 (X6 xDrive35i, X6 xDrive50i, and the X6 M)

Model years 2011, 2012, 2013 and 2014 produced from 4/5/2010 to 4/30/2013

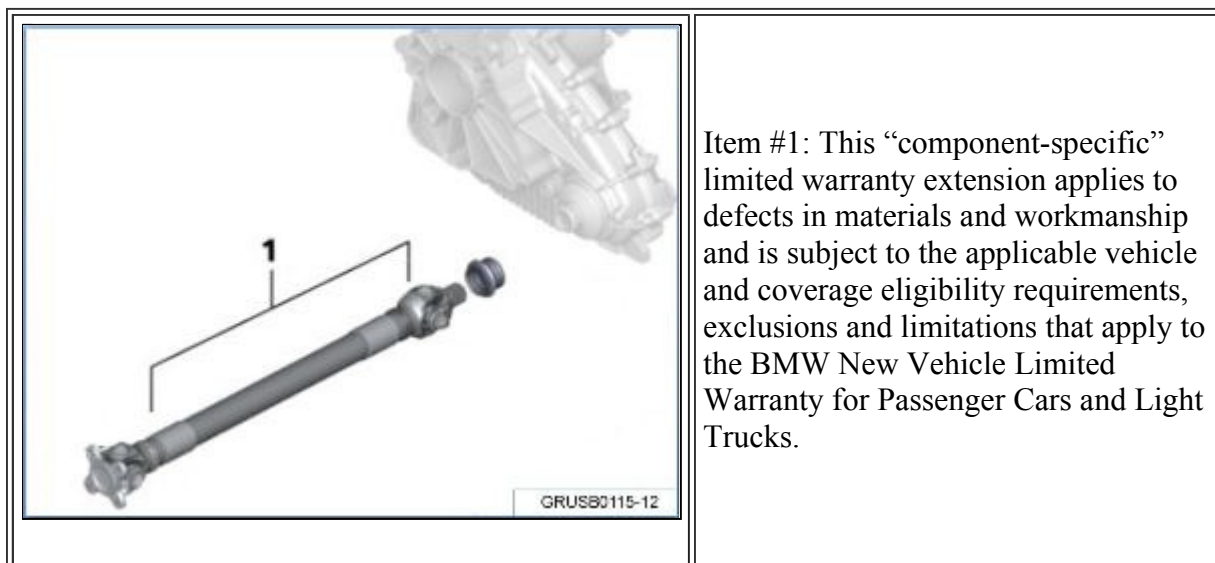
E72 (X6 xDrive50i Hybrid)

Model year 2011 produced from 4/15/2010 to 9/12/2011

**INFORMATION**

For the above-referenced vehicles, BMW of North America, LLC (“BMW NA”) is extending the limited warranty for the:

- **Front propeller (drive) shaft to 10 years/120,000 miles as determined by the vehicle’s original in-service date**



**This bulletin is notice of a “limited warranty extension.” This is NOT a notice of a Recall or Service Action.**

There is no immediate repair required unless the BMW vehicle is currently experiencing problem with this component.

**Customer Notification Letter – VIN and Component-specific Warranty Extension**

Even though this is **NOT** a Recall, BMW NA will be sending VIN-specific “customer notification letters,” in a “phased” release, beginning on or after August 24, 2015. A sample letter is attached.

#### **ELIGIBLE BMW VEHICLES**

To assist you in identifying the eligible vehicles, the DCSnet Warranty Vehicle Inquiry has been updated with the “Vehicle Comment” shown below:

**BMW NA has extended the limited warranty for the front propeller (drive) shaft on this vehicle to 10 years/120,000 miles as determined from the original in-service date, subject to the applicable vehicle and coverage eligibility requirements, exclusions and limitations that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks. Please see SI B01 15 15.**

**Note:** Always check the DCSnet Warranty Vehicle Inquiry “Vehicle Comments” and the “Repair History (Claims)” sections first, before performing any repairs.

#### **PARTS INFORMATION**

Please refer to the Electronic Parts Catalog (EPC/ETK), using the customer’s VIN to locate the replacement part numbers.

**Note: Only order the necessary parts, in the quantities needed, for customers’ vehicles that have confirmed issues.**

Also, refer to ETK and the repair instructions for onetime-use fasteners and component information regarding additional and/or replacement screws, gaskets and seals that need to be installed and claimed.

#### **WARRANTY INFORMATION**

The front propeller (drive) shaft limited warranty extension to 10 years/120,000 miles applies to “eligible US-specification BMW vehicles” that are registered, operated and have their covered repair performed by an authorized BMW center in the United States (including Puerto Rico).

Should the Front propeller (drive) shaft fail again, this component is covered by the remaining portion of the extended limited warranty coverage period.

The existing limited warranty coverage for all other parts **has not** changed.

#### **Non-Qualifying Repairs**

Non-US specification vehicles, ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico and/or the diagnosis and repair of other unrelated issues are not covered under the terms of this limited warranty extension.

#### **Claim Submission – Qualifying Repairs**

Claim this work with the defect code and labor operations provided below.

<b>Defect Code:</b>	<b>26 20 90 13 00</b>	<b>Front Propeller (Drive) Shaft Limited Warranty Extension</b>
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<b>Labor Operation:</b>	<b>Labor Allowance:</b>	<b>Description:</b>
26 20 001	Refer to KSD2	Replacing propeller shaft, front
And, if necessary		
26 99 000	Work time (WT)	Performing inspection/diagnosis of the front propeller shaft (Vehicle already in the workshop and raised on a lift)

If you are using a Main labor code for another repair, use the Plus code labor operation 26 20 502 instead.

Refer to KSD2 for the corresponding flat rate unit (FRU) allowance.

Work time labor operation code 26 99 000 is not considered a Main labor operation. However, it does require an individual punch time and an explanation on the repair order and in the claim comments section.

And/or:

When other additional work and/or parts are required as a “direct result” of this issue, including the applicable labor operations listed in KSD2 and/or work time to adjust for overlapping labor, claim these items under the defect code listed above.

And, if necessary:

#### **Sublet – Bulk Materials**

Sublet Code 4	See sublet reimbursement calculation below	Reimbursement for the repair-related bulk materials (Do not use part numbers for claim submission)
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Sublet reimbursement calculation for claiming the used quantities of repair-related bulk materials:

- BMW part numbers at dealer net plus handling, or
- Other materials not available through BMW and obtained locally are at cost plus 20 percent.

Enter this material cost in sublet and itemize the amount in the claim comment section.

#### **Overlapping Labor – Associated and/or Other Repairs**

If invoicing KSD2 flat rate labor operation codes for the additional repair work results in overlapping labor being claimed, please invoice work time labor operation 00 50 000 for the additional time (FRU) minus the overlap instead.

Work time labor operation code 00 50 000 is not considered a Main labor operation.

On the repair order and in the claim comment section, please identify the labor operations that labor operation code 00 50 000 replaces and itemize the claimed FRU amount.

**Associated Repairs:** When work time labor operation 00 50 000 is used as an extension of the repair outlined in this bulletin, a separate defect code and punch time(s) are not required.

**Other Repairs:** When work time labor operation 00 50 000 is used for work that will be claimed under a different defect code, separate punch time(s) are required.

### **Previous Customer-pay Repairs – Limited Warranty Extension Reimbursement**

As provided and outlined in the “Customer Notification” letter, under this extended limited warranty, BMW of North America, LLC (“BMW NA”) will provide reimbursement for “qualifying customer-pay repairs” that were performed on an eligible vehicle prior to the release of the customer notification.

Customer-pay repairs are subject to the applicable vehicle and coverage eligibility requirements, exclusions and limitations that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

### **Requesting Reimbursement for a Previous Repair that Qualifies**

For a customer to request reimbursement for a “qualifying customer-pay repair” performed either by an authorized BMW center or independent repair shop located in the United States (including Puerto Rico), please have him/her submit his/her reimbursement request online at [www.BMW-RP.com](http://www.BMW-RP.com) under the following reference (Beginning on or after August 10, 2015):

- B-ELWR 2015 Front Propeller (Drive) Shaft 10Y120M

This website provides information regarding the required supporting documentation and alternative methods to submit a reimbursement request.

### **Repairs that do not Qualify for Reimbursement**

Repairs performed on ineligible vehicles, eligible vehicles operated and had their repair performed outside the United States and Puerto Rico and/or the diagnosis and repair of other unrelated issues do not qualify for reimbursement.

### **ATTACHMENTS**

View PDF attachment [B011515 Sample Letter](#).

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