



NUMBER: 23-036-15

GROUP: Body

DATE: October 07, 2015

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SUBJECT:

Door Panel Armrest Pull Cup Loose And/Or Audio Induced Buzz/Rattle

OVERVIEW:

This bulletin involves inspecting/replacing the armrest door pull cup fastener.

MODELS:

2015 - 2016 (LA) Dodge Challenger

NOTE: This bulletin applies to vehicles within the following markets/countries:
NAFTA

NOTE: This bulletin applies to vehicles built on or after July 20, 2014 (MDH 0720XX) and on or before July 31, 2015 (MDH 0731XX).

SYMPTOM/CONDITION:

The customer may describe an audio induced buzz/rattle from the door panel or a loose door armrest pull cup.

This condition may be caused by the door panel armrest pull cup attachment screw not tightened securely.

DIAGNOSIS:

If the customer describes the symptom/condition listed above, perform the Repair Procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
AR	06508990AA	Screw, M4.2x1.7x23 with captured washer

REPAIR PROCEDURE:

NOTE: The following service procedure is applicable to the right and left doors.

1. Remove the pull cup mat (1) from the door panel armrest handle (Fig. 1).
2. Verify that the pull cup screw (2) on both doors is tight or can be tightened securely (Fig. 1).
3. Is the screw on both doors tightened securely?
 - a. Yes>>> This Bulletin has been completed.
 - b. No>>> One or both screws cannot be tightened securely. Continue with the Repair Procedure [Step #4](#).
4. Remove the screw(s) that will not tighten and obtain a NEW screw from the Parts Required section of this bulletin.
5. Install a NEW screw (2) in the door armrest handle pull cup and tighten the screw securely (Fig. 1).
6. Install the pull cup mat (1) in the door panel armrest handle (Fig. 1).



Fig. 1 Door Armrest Attachment Screw

- 1 - Pull Cup Mat
2 - Pull Cup Screw
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POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
23-20-23-95	Screw, Front Door Pull Cup - Inspect, Tighten or Replace (Left and Right) (1 - Semi-Skilled)	6 - Electrical and Body Systems	0.2 Hrs.

FAILURE CODE:

ZZ	Service Action
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