



Bulletin No.: PIT5410A  
Published date: 11/12/2018

## Preliminary Information

### PIT5410A Diagnostic Tip - Unable to Change HVAC Mode Defrost or Recirc Position

#### Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Express	2012 - 2019	All	All	All	All
GMC	Savana	2012 - 2019	All	All	All	All

#### Supersession Statement

This PI was superseded to add Model years. Please discard PIT5410.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

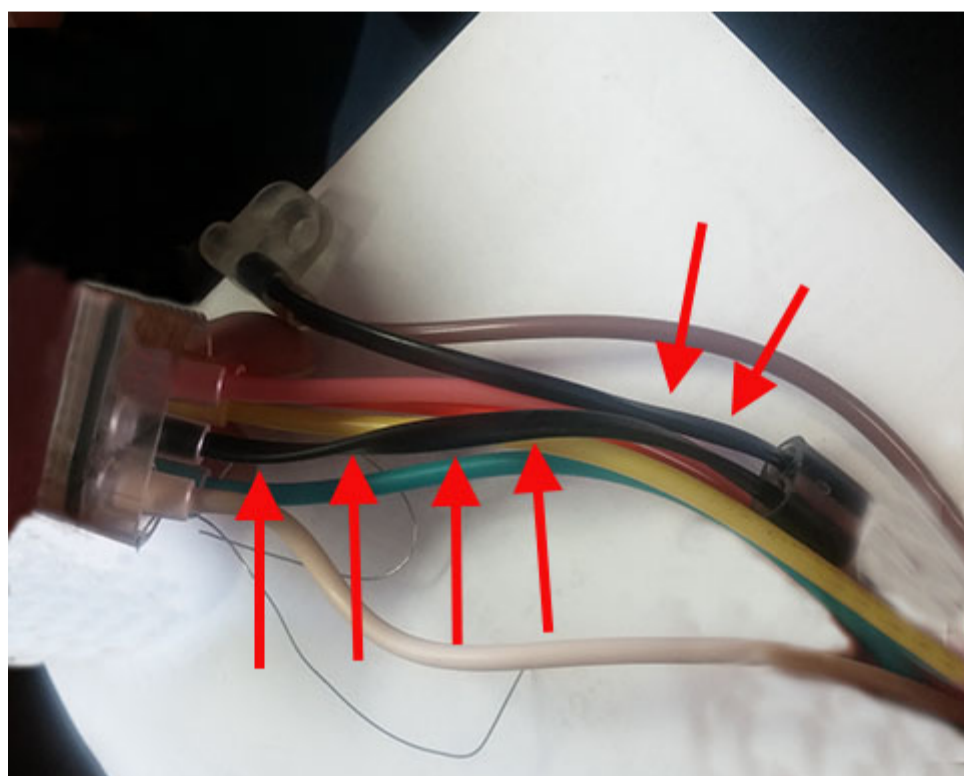
#### Condition / Concern

**Some customers may comment that they cannot change HVAC Mode, Defrost or RECIRC positions.**

#### Recommendations / Instructions

**These vehicles use vacuum actuators to operate the HVAC Mode, Defrost, and Recirc doors. Inspect vacuum lines from HVAC Control to affected actuator for being pinched causing a restriction or open in the line.**

**NOTE: Most issues are located near the HVAC Control Head as shown below**



Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.



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