



Preliminary Information

PIC6107A Requirements For OnStar Over The Air Programming And Updates

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
All	All	2000 - 2019	All	All	All	All

With OnStar (UE1)

Supersession Statement:

This PI was Superseded to Update to cover through 2019 Model Year. Please discard PIC6107.

Condition / Concern

Some customers or technicians may state they are unable to receive OnStar “Over The Air” programming or updates.

Recommendations / Instructions

The technician will need to press the OnStar button and verify they have an active account and that the call connects with data and location. Customers need to accept the OnStar terms and conditions, and must have an activate OnStar account to receive any “Over The Air” programming or updates.

Important: Fleet vehicles must be activated as a Fleet account (not a business account) and require a separate Terms and Conditions agreement to be completed. Please see your Fleet Administrator for assistance with completing this agreement.



GENERAL MOTORS