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**Technical Service Bulletin** 

GROUP NUMBER
CAMPAIGN 18-01-038
DATE MODEL(S)
NOVEMBER, 2018 VELOSTER
(JS)

SUBJECT

# HEADLINING ASSIST HANDLE NOISE REPAIR (SERVICE CAMPAIGN T3I)

# **\*** IMPORTANT

#### \*\*\* Dealer Stock and Retail Vehicles \*\*\*

Dealers must perform this campaign on all affected vehicles prior to customer retail delivery and whenever an affected vehicle is in the shop for any maintenance or repair.

When a vehicle arrives at the service department, access Hyundai Motor America's "warranty vehicle information" screen via WEBDCS to identify open campaigns.

**Description:** On certain 2019MY Veloster (JS) vehicles, the headlining assist handle on the passenger side may exhibit noise. Follow the procedure outlined in this bulletin to repair the noise from the assist handle area.

Applicable Vehicles: Certain 2019MY Veloster (JS)

#### **Parts Information:**

Part Name	Image	Part Number	Quantity	
NOISE PREVENTION PAD KIT			PAD 2EA	
		85318-J3000QQH	TETHER CLIP 1EA	
	*		PAD OPENING CLIP 1EA	

#### Warranty Information:

MODEL	OP CODE	OPERATION	OP TIME	CAUSAL PART	NATURE	CAUSE
VELOSTER (JS)	80C066R0	HEADLINING ASSIST HANDLE NOISE REPAIR	0.5	85318- J3000QQH	Q55	ZZ8

#### NOTE: Submit Claim on Campaign Claim Entry Screen

Circulate To: General Manager, Service Manager, Parts Manager, Warranty Manager, Service Advisors, Technicians, Body Shop Manager, Fleet Repair

#### Service Procedure:

1. Partially remove the passenger side front and rear door weather strip (A).



Remove the front seat belt upper anchor bolt
 (B) on the passenger side center pillar upper trim.

Tightening Torque : 39.2 ~ 53.9 Nm (4.0 ~ 5.5 kgf.m, 28.9 ~ 39.8 lb-ft)

3. Using a plastic trim tool, separate the passenger side center pillar lower trim (C).

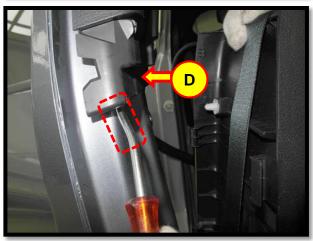
# NOTICE

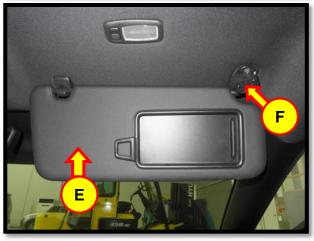
DO NOT remove the center pillar lower trim fully. The mounting clip will be removed to remove the upper portion of the trim.

4. Using a plastic trim tool or a similar tool, separate the two mounting clips and remove the passenger side center pillar upper trim (D).

5. To remove the sunvisor (E) on the passenger side, loosen the mounting bolt (F).







6. Release the sunvisor retainer (G) and headlining mounting clip (H).

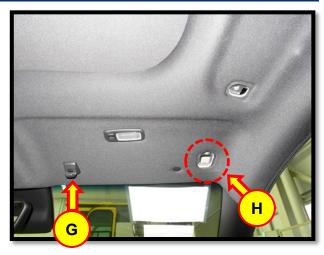
7. To remove the passenger side assist handle (J), remove the assist handle attachment bolts.

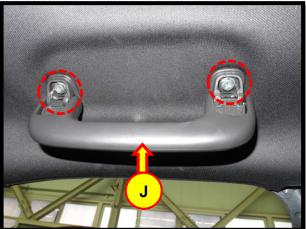
Tightening Torque : 5.88~9.81 Nm ( 0.6~1.0 kgf.m, 4.34~7.23 lb-ft)

8. Remove the passenger side front A pillar trim (K) using a trim tool.



Insert the trim tool into the tether clip mounting side (L) and remove the front pillar trim.



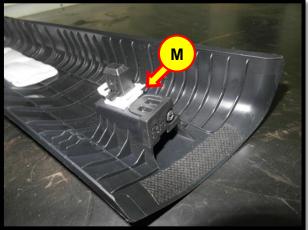




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Check the position of the front pillar trim mounting sides (tether clip). The tether clip (M) must be replaced with a new one.





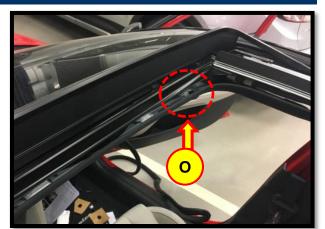


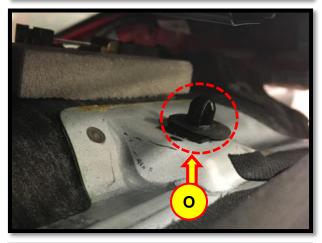
9. Separate the passenger side dual lock fasteners (N) to unlock the headliner.

10. Separate the headlining mounting fastener (O) to lower the headliner and replace the fastener with a new one.

# **A** CAUTION

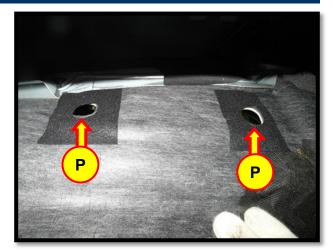
Do not apply excessive force. Ensure not to damage the headliner from mishandling.







11. Check the position of the passenger side front assist handle installation side and attach the felt pads (P) as shown.



12. Reinstall all removed parts in reverse order of removal.

Ensure the seat belt fastener is torqued to the below specification.

Tightening Torque : 39.2 ~ 53.9 Nm (4.0 ~ 5.5 kgf.m, 28.9 ~ 39.8 lb-ft)

Service procedure in now complete.