

## COMAND Online: The contents for "Radio" and "Media" are no longer displayed in the instrument cluster

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Topic number	LI82.85-P-068647
Version	1
Function group	82.85 Navigation and Communication system (CNS, ICS, COMAND, FleetBoard)
Date	08-09-2018
Validity	Model A238 (238.4) with code 531 and code 808 without code 058.
Reason for change	
Reason for block	

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### Complaint:

Following a software update of the COMAND Online (A26/17), the contents for "Radio" and "Media" are no longer displayed in the instrument cluster (A1) or only the message "Please wait ..." is displayed.

Attachments	
File	Description
Funktion Radio wird nicht angezeigt.jpg	Radio function not shown in instrument cluster, only "Please wait...".

### Cause:

SCN coding of COMAND Online control unit (A26/17).

### Remedy:

New SCN coding of COMAND Online control unit (A26/17) with XENTRY version 05/2018 including addon 9946 or newer.

### Important:

Replacement of the COMAND Online control unit (A26/17) does not remedy the problem.

Symptoms
Communication/information / Entertainment / Radio / Individual functions are not selectable/not available in radio mode
Communication/information / Entertainment / Radio / Malfunction
Communication/information / Information display / Displays / Multifunction display / Function / Malfunction
Communication/information / Information display / Displays / Multifunction display / Multifunction display, menu / Menu items missing
Communication/information / Information display / Displays / Multifunction display / Multifunction display, menu / Incomplete display

# XENTRY TIPS

Communication/information / Information display / Displays / Multifunction display / Multifunction display, menu / Not operable
Communication/information / Entertainment / Radio / Device unavailable
Communication/information / Entertainment / iPod / Not operable via multifun. steer. wheel
Communication/information / Entertainment / iPod / iPod data are not displayed
Communication/information / Entertainment / Media interface (UMI/UCI) / Menu cannot be selected/is not available
Communication/information / Information display / Displays / Multifunction display / Multifunction display, menu / Faulty display

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note
54-0650	MAINTAIN ON-BOARD ELECTRICAL SYSTEM VOLTAGE (FOR TESTING AND DIAGNOSIS WORK)		8231V F1	
54-1011	PERFORM QUICK TEST		8231V F1	
54-0992	CODE CONTROL UNIT ..... (AFTER QUICK TEST)		8231V F1	

## Attachments

Funktion Radio wird nicht angezeigt.jpg:

