

MB App iHeart Radio is no longer available after a head unit update

Topic number	LI82.85-P-068646
Version	2
Function group	82.85 Navigation and Communication system (CNS, ICS, COMAND, FleetBoard)
Date	08-21-2018
Validity	All model series with NTG5 COMAND Online and NTG5.5 COMAND Online (code 531)
Reason for change	New model series and NTG versions added
Reason for block	

Complaint:

After a software update of the head unit, the MB App "iHeart Radio" is no longer available.

Cause:

Incorrect configuration in backend systems.

Remedy:

We are currently working on a remedy. As soon as a remedy is available, the MB App "iHeart Radio" will automatically be available again.

Symptoms
Communication/information / Communication / Internet/email / Internet services / Service unavailable

Control unit/fault code		
Control unit	Fault code	Fault text
A26/17 - Audio or COMAND (Audio) (HU55) (E (213),S (217),S (222),C (205),E (238))	-	-