



December 14, 2016

To: Area General Managers
From: Chuck Yaeger - National Manager Fixed Operations
Subject: *Owner Notification* - GLN
Certain 2016 Model Year Vehicles Originally Sold in the State of New York
Warranty and Services Guide Update

Specific information for Area support is provided below.

Condition

The state of New York adopted California Emission Warranty Provisions for the 2016 model year. Therefore, 2016 model year vehicles originally sold in the state of New York are covered by the California Emissions Control Warranty. Due to a printing inaccuracy, the original 2016 *Warranty and Services Guide*, included with the subject vehicles may not reflect this information.

Lexus will mail an updated *Warranty and Services Guide* to registered owners of certain 2016 model year vehicles originally sold in the state of New York. *There is no action required by dealers.*

Dealer Notification

The attached dealer letter will be sent to all Lexus dealers on December 14, 2016.

Please reference the attached Dealer Letter for additional details.

Please review this notification with your staff to assure that all relevant personnel have been briefed regarding this subject.

Thank you for your cooperation.

Lexus, a Division of Toyota Motor Sales, USA, Inc.

Attachment

CC: Customer Satisfaction Manager
General Manager
Parts Manager
Pre-owned Manager
Service Manager
Warranty Administrator