

Service

Category Vehicle Exterior

Section Ext	erior Panels/Trim	Market USA	Toyota Supports
-------------	-------------------	------------	-----------------

#### Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2013 - 2018	RAV4	VDS(s): BF4EV, BFREV, DF4EV, DFREV, RF4EV, RFREV, WF4EV, WFREV, YF4EV, YFREV, ZF4EV, ZFREV Engine(s): 2AR Drive Type(s): 4WD, 2WD Transmission(s): 6AT

#### **REVISION NOTICE**

November 08, 2018 Rev1:

- Applicability has been updated to include 2016 2018 model year RAV4 vehicles.
- The Production Change Information and Repair Procedure sections have been updated. Any previous printed versions of this bulletin should be discarded.

#### Introduction

Some 2013 – 2018 model year RAV4 vehicles may exhibit a condition where the center roof drip molding on the RH and/or LH side of the vehicle becomes loose. Follow the Repair Procedure in this bulletin to address this condition.

#### **Production Change Information**

This bulletin applies to vehicles produced **BEFORE** the Production Change Effective VINs shown below.

MODEL	PLANT	PRODUCTION CHANGE EFFECTIVE VIN
	ТММС	2T3BFREV#4HW673087
RAV4	Shokki	JTMJFREV#7JD229345
	Takaoka	JTMJFREV#7JJ718541

#### Warranty Information

OP CODE	DESCRIPTION	TIME	OFP	T1	T2
BD1501	R & R Center No. 2 Roof Drip Side Finish Molding (One Side)	0.6	75557-0R030 75557-42050	62	13
Combo A	Opposite Side	0.5	75557-0R050		

#### **APPLICABLE WARRANTY**

• This repair is covered under the Toyota Basic Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.

• Warranty application is limited to occurrence of the specified condition described in this bulletin.

#### **Parts Information**

PART NUMBER			QTY
PREVIOUS	NEW	PART NAME	
75557-0R030		Moulding, Roof Drip Side Finish, Center No. 2	1
75557-42050	75557-0R050		I

#### NOTE

Part Number 75557-0R050 is to be used on BOTH North America production (NAP) and Japan production (CBU) vehicles.

#### **Required Tools & Equipment**

SPECIAL SERVICE TOOLS (SST)	PART NUMBER	QTY
Plastic Pry Tool Kit*	<u>00002-06020-01</u>	

\* Essential SST.

#### NOTE

Additional SSTs may be ordered by calling 1-800-933-8335.

#### **Repair Procedure**

#### Removal Procedure for Vehicles Without Roof Rack Assembly

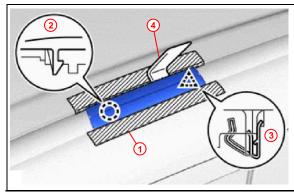
- 1. Remove the roof drip side finish molding joint cover LH or RH (w/o roof rack assembly).
  - A. Put protective tape around the roof drip side finish molding joint cover.

HINT

Use the same procedure for other affected roof drip side finish molding joint covers.

B. Using a molding remover, detach the claw and clip, then remove the roof drip side finish molding joint cover.

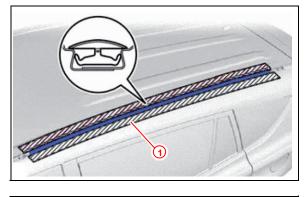
Figure 1.



1	Protective Tape
2	Claw
3	Clip
4	Molding Remove

- 2. Remove the center No. 2 roof drip side finish molding and prepare for installation of the NEW part.
  - A. Put protective tape around the center No. 2 roof drip side finish molding.





1 Protective Tape

### **Repair Procedure (continued)**

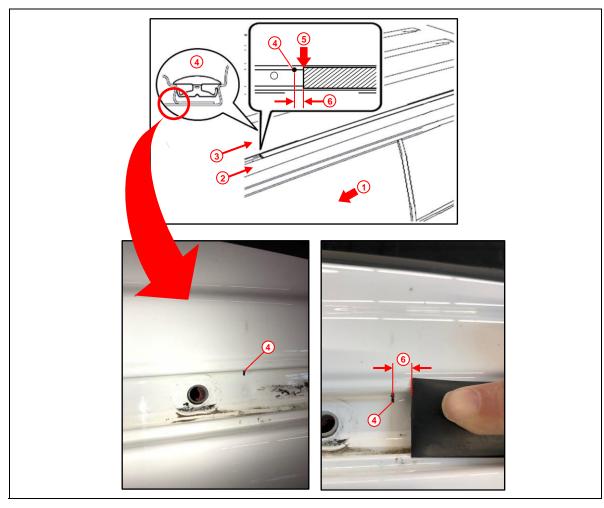
#### Removal Procedure for Vehicles Without Roof Rack Assembly (continued)

B. Place a matchmark on the roof side of the vehicle 3 mm behind the installation point.

#### NOTE

- The black marking (callout No. 4) in Figure 3 is for reference ONLY. The vehicle will NOT have a black marking as shown.
- The indentation on the roof side of the vehicle is the installation point.

#### Figure 3.



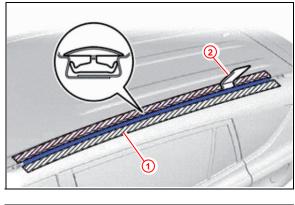
1	Front of Vehicle
2	Panel Side
3	Roof Side

4	Installation Point (Indentation Location)
5	Matchmark
6	3 mm

### **Repair Procedure (continued)**

### Removal Procedure for Vehicles Without Roof Rack Assembly (continued)

C. Using a molding remover, remove the center No. 2 roof drip side finish molding. Figure 4.



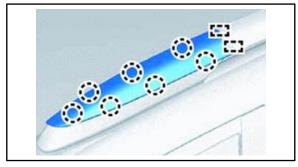
 1
 Protective Tape

 2
 Molding Remover

### Removal Procedure for Vehicles With Roof Rack Assembly

1. Remove the front roof rack leg cover LH by detaching the seven claws and two guides.

#### Figure 5.



2. Remove the front roof rack lower cover LH by detaching the six claws.





### **Repair Procedure (continued)**

### Removal Procedure for Vehicles With Roof Rack Assembly (continued)

3. Remove the rear roof rack leg cover LH by detaching the seven claws and two guides.

4. Remove the rear roof rack lower cover LH by

detaching the six claws.

Figure 7.

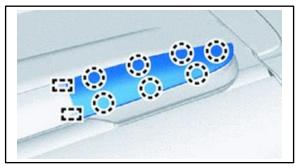
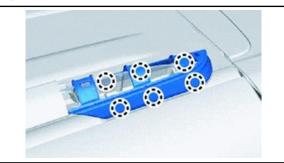
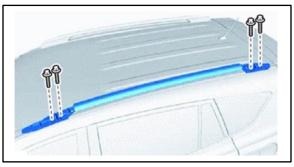


Figure 8.



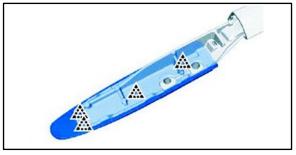
5. Remove the roof rack assembly LH by removing the four bolts.

Figure 9.



- 6. Remove the front roof rack leg cushion LH.
  - A. Remove the four clips and remove the front roof rack leg cushion LH.





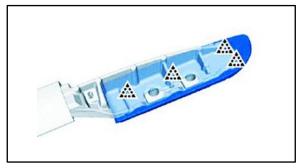
B. Remove the two No. 2 roof carrier seals.

#### **Repair Procedure (continued)**

#### Removal Procedure for Vehicles With Roof Rack Assembly (continued)

- 7. Remove the rear roof rack leg cushion LH.
  - A. Detach the four clips and remove the rear roof rack leg cushion LH.

Figure 11.

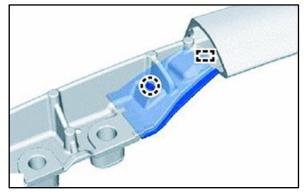


- B. Remove both No. 2 roof carrier seals.
- 8. Remove the No. 2 roof rack end cover by detaching the claw and guide.

#### HINT

Use the same procedure to remove ALL No. 2 roof rack end covers.

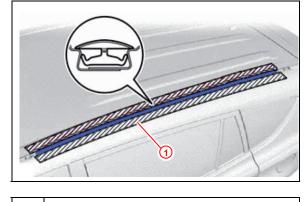
#### Figure 12.



- Remove the center No. 2 roof drip side finish molding and prepare for installation of the NEW part.
  - A. Put protective tape around the center No. 2 roof drip side finish molding.



1



Protective Tape

### **Repair Procedure (continued)**

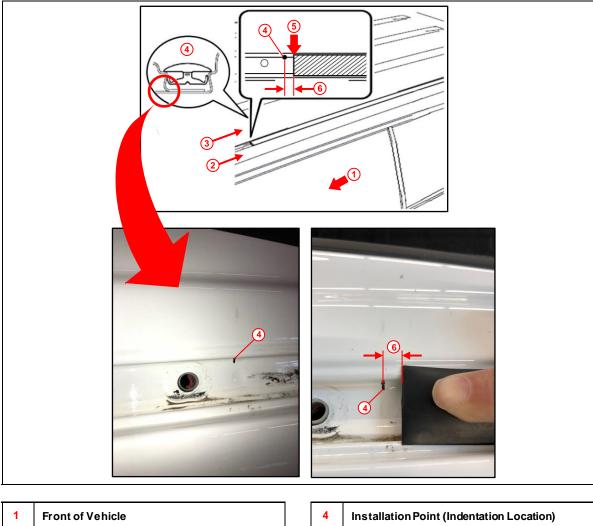
#### Removal Procedure for Vehicles With Roof Rack Assembly (continued)

B. Place a matchmark on the roof side of the vehicle 3 mm behind the installation point.

#### NOTE

- The black marking (callout No. 4) in Figure 14 is for reference ONLY. The vehicle will NOT have a black marking as shown.
- The indentation on the roof side of the vehicle is the installation point.

#### Figure 14.



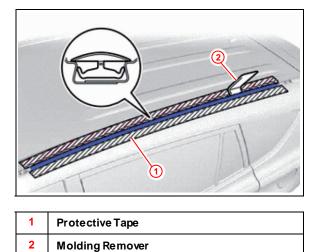
1	Front of Vehicle	
2	Panel Side	
3	Roof Side	

4	Installation Point (Indentation Location)
5	Matchmark
6	3 mm

### **Repair Procedure (continued)**

#### Removal Procedure for Vehicles With Roof Rack Assembly (continued)

C. Using a molding remover, remove the center No. 2 roof drip side finish molding. Figure 15.



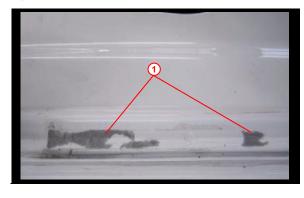
#### **New Molding Installation**

- 1. Clean the roof channel.
  - A. Remove ANY dirt or debris from the entire channel with the dampened cloth.
  - B. Remove ANY residual tape from previous parts.
  - C. Use the dry cloth to remove ANY moisture left from the initial cleaning.

Figure 16. OK Condition



Figure 17. No Good Condition



1 Residual Tape

## Page 10 of 12

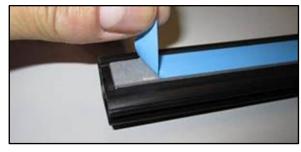
# **Center Roof Drip Molding Loose**

### **Repair Procedure (continued)**

### New Molding Installation (continued)

- 2. Prepare the NEW molding part for installation.
  - A. Remove the release tape from the double-sided tape on the molding.

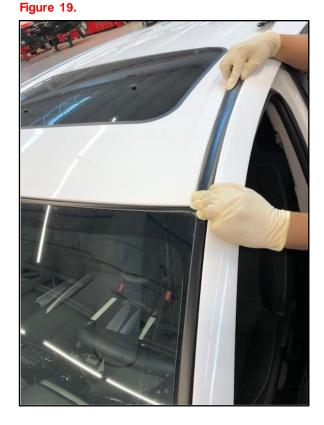
Figure 18.



B. Pick up the molding with both hands.

#### NOTICE

Do NOT touch the adhesive section with either hand.



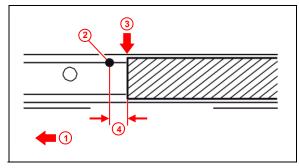
### **Repair Procedure (continued)**

#### New Molding Installation (continued)

3. Insert the NEW molding into the roof channel.

Figure 20.

Align and insert the front section of the NEW molding at the matchmark, 3 mm behind the installation point.



1	Front of Vehicle
2	Installation Point
3	Matchmark
4	3 m m

4. While applying constant pressure, fit the NEW molding into the roof channel using the proper installation technique as shown.

#### NOTICE

Do NOT bend or twist the NEW molding when fitting it into the roof channel.

Figure 21. Proper Installation Technique



Figure 22. Incorrect Installation Technique (Do Not Bend or Twist Molding)

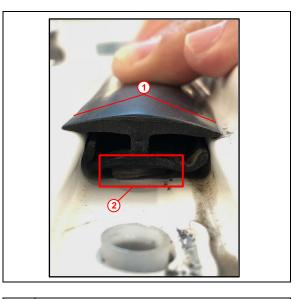


#### **Repair Procedure (continued)**

#### New Molding Installation (continued)

- 5. Confirm proper installation of the NEW molding.
  - A. Confirm the NEW molding is flush with the roof channel.
  - B. Confirm a gap does NOT exist between the tape and the bottom portion of the roof channel.

#### Figure 23. Correct Installation



1 Molding Flush With Roof Channel

2 No Gap Between Tape and Roof Channel

- Reinstall the roof rack assembly.
   Refer to TIS, applicable model and model year Repair Manual:
  - 2013 2018 RAV4: Vehicle Exterior – Exterior Panels/Trim – "Exterior Panels / Trim: Roof Rack: Installation"