



**IMPORTANT SERVICE  
INFORMATION FOR:**

- ✓ SERVICE MANAGER
- ✓ SERVICE ADVISOR
- ✓ TECHNICIAN
- ✓ PARTS DEPARTMENT
- ✓ WARRANTY PERSONNEL

BULLETIN NUMBER:  
**IB18-K-002**

ISSUE DATE:  
**SEPTEMBER 2018**

GROUP:  
**TRANSMISSION**

**ALLISON TRANSMISSION HARSH 1-2 SHIFT**

**AFFECTED VEHICLES**

- 2018-2019MY Isuzu FTR

**INFORMATION**

Some customers may complain about a harsh 1-2 shift on acceleration. If there is no check engine malfunction indicator lamp (MIL) illuminated or other engine performance related issue, refer the customer to their closest Allison authorized repair location.

Allison has released 181 level and beyond calibrations that may address this concern. Be sure to reference Allison Service Information Letter (SIL) 25-1K2K-18 when returning the vehicle back to the customer. To assist the customer in locating the closest Allison authorized repair location go to [www.allisontransmission.com/sales-service-locator](http://www.allisontransmission.com/sales-service-locator).