

Product Quality and Service Support, Quality Compliance

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Vice President, Product Quality and Service Support

To: All Toyota Dealers

From: Quality Division – Product Quality and Service Support

Toyota Motor Sales, USA, Inc. 6565 Headquarters Drive Plano, TX 75024 (469) 292-4000

Special Service Campaign J0R
Certain 2018 Model Year Camry and Camry HV
Certain 2016 – 2018 Model Year Prius
Certain 2017 – 2018 Model Year Prius Prime
Intelligent Clearance Sonar (ICS) System Reprogram

• Special Service Campaign JOR Dealer Letter and Technical Instructions now available on TIS.

Thank you for your cooperation. TOYOTA MOTOR SALES, U.S.A., INC.