



SI B11 19 18
Engine

November 2018
Technical Service

DELIVERY STOP: N63 HEAT EXCHANGER

MODEL

G05 (X5)	G12 (7 Series)	G30 (5 Series)
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SITUATION

A Delivery Stop has been issued (effective November 16, 2018) on Model Year 2019 BMW 5 Series, 7 Series and X5 SAV vehicles that have been produced between June 29, 2018 – September 10, 2018. The issue involves the oil-to-water heat exchanger which can start to leak.

Approximately 285 vehicles are affected by this delivery stop.

- At the VDC: 32
- Dealer Inventory/Demos/Loaners: 156
- Retailed: 97

Affected vehicles show the campaign as “Open” when checked either in Warranty Vehicle Inquiry, AIR or ISPA Next and identified with the description: **STOP013493 Delivery Stop: N63 Heat Exchanger**

All of the other systems including DAR and the RDR system will show the Stop Sale Sign starting tomorrow. Please utilize the Inventory Campaign Details under ROSS which shows all vehicles that have a Stop Sale in your inventory.

The bulletin will be updated with more information when it becomes available.

ATTACHMENTS

View PDF attachment [B111918 Delivery Stop Legal](#).

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Please be reminded that it is a violation of Federal law for you to sell, lease or deliver any vehicle covered by this notification until the delivery stop repair has been performed. This means that centers may not legally deliver new motor vehicles to a consumer until it is fixed or use/sell replacement equipment/parts subject to a delivery stop. Note also that substantial civil penalties apply to violations of this law.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a delivery stop until the repair is completed.