

Reference	SSM74168
Models	E-PACE / X540 F-PACE / X761 XE / X760 XF / X260
Title	AJ20-D4 Ingenium engine - Timing chain cover plug adrift
Category	Engine
Last modified	21-Nov-2018 00:00:00
Symptom	401000 Oil System Concerns

Content	<p><u>Issue:</u> Customers may complain of engine oil leaks as the timing chain cover plug has become loose or come adrift over time. JLR has seen a recent increase in complaints about this issue.</p> <p><u>Cause:</u> Unsuitable surface finish on white coloured plugs prevents it from providing a sufficient seal.</p> <p><u>Action:</u> If the above condition is observed the plug should be replaced with the latest part available from EPC - JDE36593. The new component will be black in colour, this is not a cause for concern as the part has been modified to improve the surface finish.</p> <p>Should an issue develop with a modified BLACK timing cover plug please create an EPQR for this issue.</p> <p>Technicians - Please rate this SSM and provide comments so that future communications can be improved.</p> <p>1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.</p> <p>3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.</p> <p>5 = Excellent – All required information provided to resolve the customer concern.</p>
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