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Sent on	01	16	2019	Expires on	02	15	2019
From	Brad Ortloff, Manager Auto Campaign Administration Dept.						
Subject	Warranty Ext.:09-14 Acura 3.7L Multi-model Oil Consumption Exceeds Client Expect						

DATE: January 16, 2019

TO: All Acura Sales, Service & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager Auto Campaign Administration Dept.

Re: Warranty Extension: 2009-14 Acura 3.7L Multi-model Oil Consumption Exceeds Client Expectations

Today, January 16, 2019, Acura is announcing a warranty extension for certain 2009-14 Acura vehicles equipped with the 3.7L V6 engine to address client concerns related to excessive oil consumption. Acura is extending the powertrain warranty coverage to cover engine issues related to excessive oil consumption from the original coverage of 6 years/70,000 miles to 8 years/125,000 miles whichever comes first. To further ensure client satisfaction and confidence, any affected vehicles from now until September 1, 2019 will be covered regardless of time in service or mileage.

BACKGROUND

On some 2009-14 Acura vehicles equipped with the 3.7L V6 engine, during normal operation of the engine the oil control rings may become clogged with carbon deposits. These deposits restrict the control ring's ability to return oil from the cylinder walls to the crankcase, resulting in excessive oil consumption.

REPAIR

If the client contends that his or her vehicle is experiencing excessive oil consumption, perform an oil consumption test. If the test indicates excessive oil consumption, contact your DPSM and refer to service bulletin 19-006 for further diagnosis and repair instructions.

PARTS

Parts to conduct repairs are currently available. Repairs must be authorized by your DPSM. Be sure to obtain approval from your DPSM before attempting to order any parts for this repair.

TOOLS

There are two tools available for this repair:

- Tapered Piston Ring Compressor (90 mm) (commercially available or equivalent): ARP 901-9000
- Ridge Reamer (if needed) (commercially available or equivalent): WR30A

SERVICE BULLETIN

Service bulletin 19-006, *Warranty Extension: Engine Oil Consumption Exceeds Client Expectations*, has been posted to the Service Information System. It includes parts, tools, warranty, and repair procedure information related to this warranty extension.

CLIENT NOTIFICATION

Acura expects to complete client notification by the end of February 2019.

As always, be sure to do an iN VIN status inquiry to determine if a particular vehicle is eligible for this or any other campaigns.