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QUALITY ACTION

CAMPAIGN BULLETIN

Fuel Tank Band Bolt Dealer Inventory

Reference: P8337
Date: January 17, 2019

Attention: Dealer Principal, Sales, Service & Parts Managers

Affected Models/Years:	Affected Population:	Dealer Inventory:	SERVICE COMM Activation date:	Stop Sale In Effect
MY2019 Rogue Sport (J11)	NA	12	January 17, 2019	NO

*******Dealer Announcement*******

Nissan is conducting a quality action to torque the front fuel tank band bolts to specification on **12** specific 2019 Rogue Sport (J11) vehicles identified in Service Comm.

Affected vehicles are **not** subject to stop sale and are either currently in dealer inventory or assigned and in transit to the dealer. Nissan requests dealers to complete this repair prior to sale to ensure customer satisfaction.

*******What Dealers Should Do*******

PLEASE FOLLOW THE ATTACHED REPAIR INSTRUCTIONS:

1. Verify if vehicles are affected by this quality action using Service Comm or DBS National Service History – Open Campaigns I.D. **P8337**.
 - New vehicles in dealer inventory can also be identified using DBS (Sales-> Vehicle Inventory, and filter by Open Campaign).
 - Refer to NPSB 15-460 for additional information
 - **Please continue to check newly arriving inventory for campaign applicability.**
2. Dealers should use the attached procedure to remedy any vehicle affected by this quality action.
3. The service department should submit the applicable warranty claim for the action performed so it can be closed on Service Comm and release the vehicle.

******* Dealer Responsibility *******

It is the dealer’s responsibility to check Service Comm or DBS National Service History – Open Campaign using the appropriate campaign I.D for the campaign status on each affected vehicle currently in new vehicle inventory.

Thank you for your prompt attention to this matter.

NISSAN NORTH AMERICA, INC.
Aftersales DIVISION



P8337 – ROGUE SPORT FUEL TANK BAND BOLTS

SERVICE PROCEDURE:

NOTE: The transmission should be in PARK and the Parking Brake applied.

1. Place the vehicle on a suitable lift.
 - Lift the vehicle off the ground to a suitable height for the operator.



Figure 1

2. Locate the FRONT fuel tank band bolts.

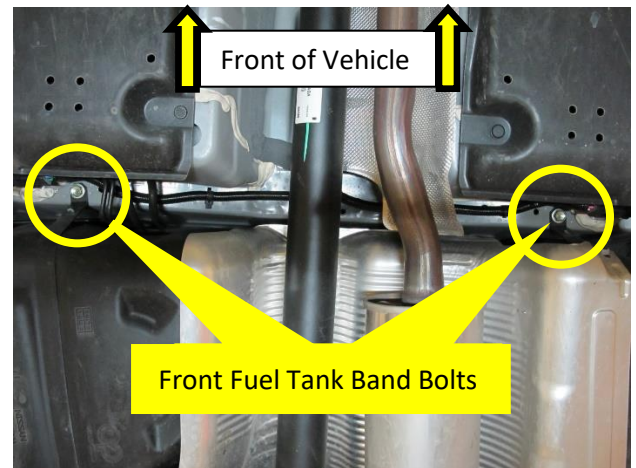


Figure 2

NOTE: AWD vehicle shown, 2WD is similar

3. Torque the Front fuel tank band bolts.
 - Torque both FRONT fuel tank band bolts to 23 ft-lbs (31.4 Nm).

NOTE: A 16MM socket and a 10-inch extension will be required.

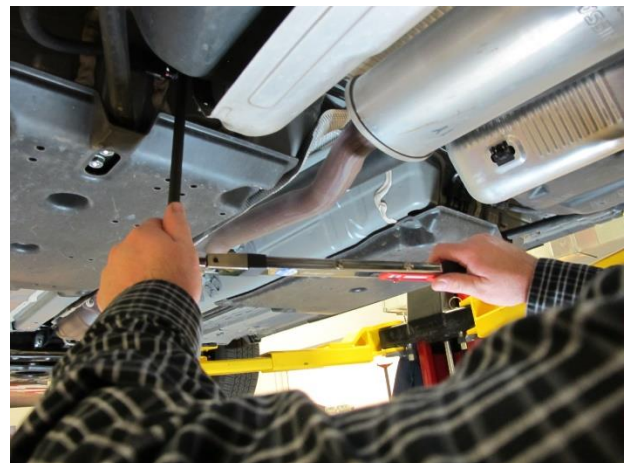


Figure 3

4. Lower the vehicle and remove from the lift.



Figure 4

5. The repair is complete. Submit a warranty claim using Op Code P83371 (see Claims Information).

CLAIMS INFORMATION

Submit claim using the following claims coding:

Work Order Line Type: "CM" Campaign

Campaign: P8337

Claim Type:	CM			
PNC:	PC8337			
Symptom:	ZZ			
Diagnosis:	99			
Description:	Op Codes	Flat Rate Time	Parts Required on claim	Expense Code Required
Torque Both Front Fuel Tank Band Bolts.	P83371	0.3 Hrs.	No	N/A