

# Technical Service Bulletin



## 58D5 UPDATE – Servicing Child Lock (NVLW)

November 6, 2018

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A5 Sportback	2016 - 2017	See Campaign/Action screen in Elsa	See Campaign/Action screen in Elsa

## Condition

This Update has been proactively released to prevent the following condition from occurring in the vehicle:

- The embossed symbol for activating the child lock may be reversed. As a result, the child lock cannot be activated in the direction shown by the embossed symbol on the door.

This Update is in effect until removed.

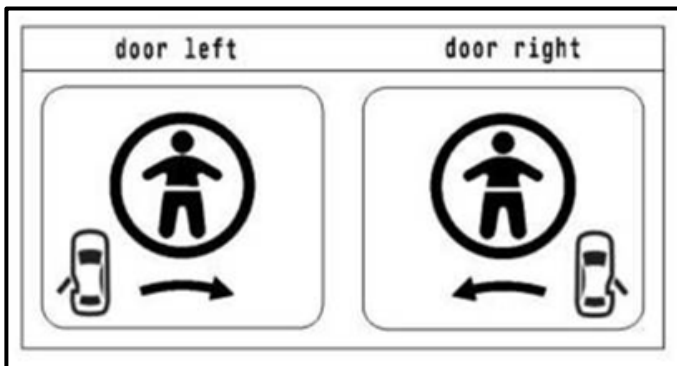
Vehicle must meet all of the following criteria:

- Procedure is valid only for vehicles that show the **58D5** code in the Elsa Campaign/Action Information screen on the day of repair.
- Vehicle must be within the New Vehicle Limited Warranty.
- Procedure must be performed within the allotted time frame stated in this Technical Service Bulletin.
- Procedure must be performed on applicable vehicles in dealer inventory prior to sale.

## Technical Background

On Audi A5 Sportback vehicles with manual child lock manufactured within a specific period, the embossed symbol for activating the child lock may be reversed. As a result, the child lock cannot be activated in the direction shown by the embossed symbol on the door.

## Service



Perform the following procedure on **both** rear doors.

- Open a rear door.
- Turn the child lock in the direction indicated on the symbol on the door.
- Shut the door and try to open the door from the inside.
- If the door will not open using the inside door handle with the child lock turned in the direction indicated on the existing symbol, no further work is required to the door being tested.
- If the door opens using the inside door handle a new label must be installed over the existing child lock symbol.
  - Clean the area as necessary to remove any dirt or debris.
  - Choose the appropriate label based on which door is affected.
  - Ensure minimal air bubbles are created when installing the new label.

### NOTE

Each label part number 8W8.010.530 includes labels for the left and right doors.



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**Additional Actions** Some of the affected vehicles may be involved in additional Actions. Please check your Elsa Campaign/Action Information screen so that any *additional required work can be done simultaneously*.

**Verifying Vehicle Eligibility** To verify vehicle eligibility for this Update, *always* check the Elsa Campaign/Action Information screen. The Elsa system is the *only* binding inquiry and verification system; other systems are not valid and *may result in non-payment* of a claim.

**Help for Claim Entry** For questions regarding claim entry, contact Audi Warranty.

**Required Customer Notification** Inform your customer in writing by recording on the Repair Order any and all work that was conducted on the vehicle, including any and all updates completed under this Update.

## Required Parts

Part Number	Part Description	Quantity
8W8.010.530	Child Lock Label (one label will repair both rear doors)	1

- Properly destroy and dispose of removed parts in accordance with all state and local requirements, unless otherwise indicated and/or requested through SAGA.
- If you have exhausted your allocated parts and you require additional parts for vehicles affected by this Update but have exceeded your Upper Order Limit, please submit your requests for additional parts via email to [upperorderlimits@audi.com](mailto:upperorderlimits@audi.com). Be sure to include the affected VINs with your order. Prior to submitting your request, ensure that each vehicle has the **58D5** code open in Elsa. Your order will be reviewed and processed accordingly.

## Additional Information

All parts and service references provided in this Update are subject to change and/or removal. Always check Elsa for the most current version of this document.