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|---|--|------------------------|--|
| Subject | | Market | |
| Microphone & Safety Connect Inoperative Diagnostic Precautions | | USA | |
| Service Category | | Section | |
| Audio/Visual/Telematics | | Cellular Communication | |
| Applicability | | | |
| Models with Continental DCM | | | |

APPLICABLE VEHICLES

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|------|-----------|-----------|--------|
| 2019 | Avalon | 2018-2019 | Sienna |
| 2019 | Avalon HV | | |

CONDITION

The microphone circuit passes through the DCM before reaching the radio/navigation system. To simplify the diagnosis of the microphone, Safety Connect SOS button lights, and DCM (Telematics transceiver) inoperative conditions, refer to the procedure below to prevent unnecessary parts replacement.

RECOMMENDATIONS

- Disconnect the 12V battery for 10 minutes to reset/initialize the DCM
- Confirm if the microphone is inoperative, Safety Connect SOS button lights, or (DCM) conditions have changed by performing a reset/initialization
- Check all wiring and DCM before replacing the microphone

LINK REFERENCES

This Tech Tip does not contain any link references