

Latest Vehicle Concern Fixes



<h2>Charge Socket Plug Lock Inoperable</h2>	<h2>I-Pace</h2>
<p>Customer Voice:</p> <ul style="list-style-type: none">• The vehicle does not charge or charges intermittently• Charge Indicator may flash white & stuck in initializing phase of charging process <p>Technical Description:</p> <ul style="list-style-type: none">• The charge lock actuator pin will not engage with the charger when activated, preventing the EVSE (Electric Vehicle Supply Equipment) from locking and communicating with the vehicle and the vehicle charging <p>Status:</p> <ul style="list-style-type: none">• Under Investigation• With the charge flap open, observe the locking pin movement whilst pressing the key fob lock & unlock buttons to determine if the lock is deploying.• While root cause is still being determined, please replace the entire charger/harness assembly rather than just the actuator lock and hold onto the parts. Raise an EPQR with your parts manager information so we can request the part back to engineering	

