

**WJ75 - Checking Towing Lug and Replacing it if Necessary (Workshop Campaign)**

Model Line: **Cayenne (9YA)**

Model Year: **As of 2018 up to 2019**

Subject: **Towing lug**

Information: **Due to a control error while completing the tool kit, there is a possibility that a towing lug with right thread instead of left thread was supplied with the affected vehicles.**

As a result, the supplied towing lug cannot be installed as described in the Owner's Manual. The vehicle cannot therefore be towed and cannot tow other vehicles using this towing lug.

Remedial Action: Check towing lug and replace it if necessary.

Affected Vehicles: Only the vehicles assigned to the campaign (see also PIWIS Vehicle information). This campaign affects 31 vehicles in North America.

**Parts required**

**No parts are required** for **checking** the towing lug.

Parts required for **replacing the towing lug**:

Parts Info: **Please note: Parts for this campaign will NOT be automatically allocated to dealerships. Parts can be ordered as normal with no PTEC/PAV or email required.**

Part No.	Designation	Qty.
PAB80561500	⇒ Towing lug	1-2 ea.* (only if required)

\* 2 towing lugs are required for vehicles with Offroad package (I-no. P01)

**Check towing lug and replace it if necessary**

Work Procedure: 1 Open rear lid.

- 2 Lift luggage compartment floor using the handle and fold it up ⇒ *Luggage compartment floor* -**Arrows**-.



*Luggage compartment floor*

- 3 Remove towing lug ⇒ *Luggage compartment floor* -**1**- and check the part number index ⇒ *Tool kit with towing lug (with collapsible spare wheel)* -**arrow**-.



#### Information

Vehicles with the optional Offroad package (**I-no. P01**) come with 2 towing lugs.

**Both towing lugs** must be checked and replaced if necessary.

- A towing lug **with part number index A** is supplied: The towing lug is **OK** and can be stored in the tool kit again. **Continue with Step 5.**
- If a towing lug with a part number **without the index A** is found in the tool kit, it must be replaced. **Continue with Step 4.**



*Tool kit with towing lug (with collapsible spare wheel)*

- 4 Place new towing lug in the tool kit.

Part No.	Designation	Qty.
PAB80561500	Towing lug	1-2 ea. (only if required)

- 5 Close luggage compartment floor and tailgate.
- 6 Enter the campaign in the Warranty and Maintenance booklet.

**Warranty processing**



**Information**

The working times specified were determined especially for the performance of this campaign and may deviate from the working times published in the catalogue of operations contained in PIWIS.

Scope 1: **Checking towing lug** – The towing lug does **not** have to be replaced

<b>Working time:</b>	
Checking towing lug	Labor time: <b>10 TU</b>
⇒ <b>Damage Code WJ75 066 000 1</b>	

Scope 2: **Checking and replacing towing lug**

- Vehicles **without** Offroad package

<b>Working time:</b>		
Checking and replacing towing lug	Labor time: <b>10 TU</b>	
<b>Parts required:</b>		
PAB80561500	Towing lug	1 ea.
⇒ <b>Damage Code WJ75 066 000 2</b>		

Scope 3: **Checking and replacing towing lugs**

- Vehicles with **Offroad package (I-no. P01)**

<b>Working time:</b>		
Checking and replacing towing lugs	Labor time: <b>10 TU</b>	
<b>Parts required:</b>		
PAB80561500	Towing lug	2 ea.
⇒ <b>Damage Code WJ75 066 000 2</b>		

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