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Performing 19N4 or 1902

To clarify when to perform 19N4 or 19O2 when the vehicle is in for repairs, please note:

- •If the 19N4 has been completed (closed in ELSA), the 19O2 does not require completion.
 •If the 19O2 has been completed (closed in ELSA), the 19N4 does not require completion.
 •If the 19O2 does not show open in ELSA, the 19O2 repair should not be performed.

Please contact Audi Warranty with any questions.

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