



# Warranty Communication

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**Audi Warranty**

**Number: AWC-17-34**

**Subject: Addressing pre-existing MIL on before performing the TDI Approved Emissions Modification (AEM) - REVISED**

**Date: Dec 17, 2018**

**Dealers: U.S., Puerto Rico**

This document conveys general Warranty information.

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**Revised December 17, 2018 to remove reference to 2.0L vehicles.**

As stated in the TDI Approved Emissions Modification (AEM) recall, dealers must check for pre-existing MIL illumination before proceeding with the AEM on 3.0L TDI **customer** vehicles. Only create an Audi Technical Assistance Center (TAC) ticket if required by applicable recall.

If the MIL is illuminated but the vehicle is no longer covered under warranty, the dealer must email [AudiWarranty@audi.com](mailto:AudiWarranty@audi.com) to request approval to perform the repair. The email should include the estimated repair costs and GFF diagnostic log. Requests to repair MIL issues on modified vehicles or to bring a modified vehicle back to its original specification should not be submitted.

Based on the assessment of the repair, a decision will be made to either “approve” or “decline” the request. For “approved” Campaign Authorization Requests, a claim may be submitted in SAGA using the claim coding found below.

The following claim coding should be used in SAGA for approved requests:

<b>Claim Type:</b>	1SP
<b>Service Number:</b>	X109
<b>Damage Code:</b>	0010
<b>Part Manufacturer Code:</b>	444
<b>Labor Operations:</b>	See ElsaPro
<b>Parts:</b>	See ElsaPro (select appropriate failed component as causal)

Questions or concerns may be directed to Audi Warranty at 866.677.2834 or [AudiWarranty@audi.com](mailto:AudiWarranty@audi.com).