



Warranty Communication

Audi Warranty

Number: AWC-18-14

Subject: INACTIVE - Addressing pre-existing MIL-on conditions in regards to the TDI approved emissions modification (AEM)

Date: Dec 17, 2018

Dealers: U.S., Puerto Rico

This document conveys general Warranty information.

With the closure of the Claim Period for 2.0L Generation 1 and Generation 3 vehicles under the Class Action Settlement, customer-owned vehicles will no longer be eligible for consideration of the pre-existing MIL-on conditions process, effective December 30, 2018.

To ensure that the customer has adequate time to schedule an appointment, note that an approved pre-existing MIL-on conditions claim must be submitted in SAGA with a reception date no later than December 30, 2018. All pre-existing conditions from December 31, 2018 and forward will be the responsibility of the customer.

Refer to the revised communication AWC 17-34, as it has been updated on Audi Warranty Online.

Questions or concerns may be directed to Audi Warranty at 866.677.2834 or AudiWarranty@audi.com.