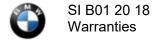
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January 2019 **Technical Service**

SERVICE ACTION: G01 (X3) REPLACE WARRANTY/MAINTENANCE INFORMATION BOOKLETS

New information provided by this revision is preceded by this symbol



What's New:

- Parts Information section added with the replacement number for the booklets
- The Warranty Information section now includes the Service Action claim submission information

MODEL

| G01 (X3 xDrive30i) MY | G01 (X3 M40i) MY 2018 | |
|------------------------|------------------------|--|
| 2018 Produced from | Produced from | |
| 3/28/2018 to 4/17/2018 | 3/28/2018 to 4/17/2018 | |

AFFECTED VEHICLES

The majority of the affected vehicles have already been supplied with the correct documentation through two (2) prior actions.

This Service Action involves the remaining (as of January 15, 2019) 485 MY 2018:

- G01 (X3 xDrive30i); and
- G01 (X3 M40i)

Vehicles produced from 3/28/2018 to 4/17/2018

MY 2018 G01 (X3 xDrive30i and X3 M40i) vehicles produced on or after 4/18/2018 to the end of production (EoP) are not affected.

Please see the Parts Information section for special instructions.



Due to a pick error, some 2018 model year G01 (X3) vehicles were shipped from plant 10 (Spartanburg SC) with 2019 model year G01 (X3) New Vehicle Limited Warranty and Maintenance information booklets in error. TIS Service Bulletin Page 2 of 3



The MY 2019 X3 vehicles do not require any action.

While the MY 2018 New Vehicle Limited Warranty booklet also includes the X1, X2, X4, X5 and X6, model vehicles, these vehicles are not affected by this action.

CORRECTION

When an affected vehicle arrives at your center with this campaign open, please swap out the incorrect information with the correct MY 2018 information.

PROCEDURE



- 1. Remove, repurpose, discard or recycle the incorrect 2019 MY New Vehicle Limited Warranty and Maintenance information booklets from the vehicle.
- 2. Replace them with the correct 2018 MY New Vehicle Limited Warranty and Maintenance information booklets (PN 01 00 2 288 434).

PARTS INFORMATION

The part number listed below is not contained in the Electronic Parts Catalog (ETK/EPC).

Only order this part in the quantities needed to address those customers' vehicles that show this campaign open.

Due to the small number affected MY 2018 X3 vehicles, it is not necessary to order and inventory large quantities of the following part number at your center.

| Part Number | Description | Quantity |
|-----------------|-----------------|----------|
| 01 00 2 288 434 | 2018 BMW X3 Kit | 1 |

WARRANTY INFORMATION

Reimbursement for this Service Action will be via normal claim entry utilizing the following information:

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| Defect Code: | HILLIGAGARITATIO | G01 US Replace Warranty/Maintenance Information Booklet | |
|------------------|---------------------|---|--|
| | | | |
| Labor Operation: | Labor Allowance: | Description: | |
| 00 66 742 | 3 FRU | Replacing warranty conditions (Plus work) | |

Posted: Friday, January 18, 2019

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