



Jaguar Land Rover North America would like to provide more information about the latest InControl® Touch Pro™ software updates and advise retailers what supporting documentation is available to explain the technical content, installation guide, and any other relevant warranty and commercial information.

InControl Touch Pro Content

A full list of the features and enhancements included in the latest software can be found in the Software Release Notes on TOPIx: *Documents > Software > 4: Electrical > 415: Information and Entertainment Systems > 415-01.*

Actions Required

Should a customer raise a concern with the InControl Touch Pro system or wish to purchase the Smartphone Pack accessory (where applicable), the software can be updated using the installation procedure identified in the latest versions of Technical Bulletins JTB00593NAS / LTB01108NAS on TOPIx.

An additional process step is required to activate the Smartphone Pack following the successful installation. These steps are detailed within the updated bulletins and also displayed on Jaguar Land Rover-approved diagnostic tool during installation.

Campaigns

Update Prior to Sale (UPS) actions are being launched to update InControl Touch Pro software on unsold 2018-19MY vehicles. Please refer to Field Service Action bulletins H176NAS / N268NAS on TOPIx for the service instructions and the affected VIN ranges.

Warranty

As software update robustness improves, the software download time is decreasing. Going forward, and with agreement from the Regional Directors, the following labour times will be paid for all InControl Touch Pro updates. The time paid will be dependent on whether or not the vehicle has Rear Seat Entertainment (RSE) installed.

Description / Time

- InControl Touch Pro - Configure Infotainment Master Controller (IMC) - Without RSE0.5
- InControl Touch Pro - Configure IMC and Infotainment Slave Controller (ISC) - With RSE1.0

Retailers will have the option to charge the customer for the Smartphone Pack accessory that can be activated following the IMC software update.

See below for more details fo the Smartphone Pack After-Market Solution.

SMARTPHONE PACK - AFTER-MARKET SOLUTION

Product details

The Smartphone Pack includes the features Apple CarPlay® and Android Auto™.

Jaguar Apple CarPlay product:

A safer way to stay connected, Apple CarPlay mirrors iPhone® applications onto your Jaguar's Touchscreen to make sure you stay focused on the road. Listen to your favourite music, get directions and stay in touch with contacts through voice control with Siri, allowing you to make calls and send messages all hands-free.

Land Rover Apple CarPlay product:

Providing both a smarter and safer way to use your iPhone while in your vehicle, Apple CarPlay uses the vehicle's Touchscreen to navigate and let you listen to your favourite music with compatible apps such as Spotify. By seamlessly integrating CarPlay, you can stay hands-free while keeping in touch with contacts through voice control with Siri.

Jaguar Android Auto product:

Aiming to minimise distractions, Android Auto allows you to control compatible applications with safety in mind. Access maps, messages, music players and parking finders, all on an intuitive interface displayed through your Jaguar's Touchscreen. Easily interact with the vehicle through voice recognition: just say "OK Google" to get started.

Land Rover Android Auto product:

Access a range of features through your vehicle's Touchscreen, including listening to your favourite music and navigating with Google Maps. Android Auto keeps you connected with safety in mind: simply state "OK Google" to take advantage of voice recognition and stay hands-free.

As a reminder, the availability of the features on the products (which vary by market) is aligned to the manufacturers' websites (links below) which JLR do not control or influence.

<https://www.apple.com/uk/ios/feature-availability/#applecarplay-applecarplay>

<https://www.android.com/auto/>

The following guides may be accessed on the JLRHUB:

[Smartphone Pack Feature Brief 1.2](#)

Vehicle Eligibility

To function correctly, the Smartphone Pack requires a Connectivity User Interface Panel (UIP), where you plug the phone in to establish a connection to the car. The Smartphone Pack is applicable only for vehicles equipped with 10" Touch Pro or Touch Pro Duo with Pro Services, Connect Pro, and a SIM slot. The vehicles capable of having the Smartphone Pack fitted by a retailer are listed in the Vehicle Eligibility document.

You can access this from the JLRHUB here: [Smartphone Pack Eligibility - NGI and displays options](#)

Where to find it

The after-market solution can now be downloaded by retailers using the Jaguar Land Rover-approved diagnostic tool (SDD or PATHFINDER).

Marketing Communications - Assets

We have a range of marketing communications assets, including customer-facing emails, short films to demonstrate product functionality, and still imagery. You can download these assets from the JLRHUB here:

[Jaguar Smartphone Assets](#) [Land Rover Smartphone Assets](#)