

253 with Audio 20: Time and date reset automatically and without obvious cause

Topic number	LI54.30-P-069143
Version	1
Function group	54.30 Instrument cluster, display instruments, hazard warning device
Date	12-04-2018
Validity	Model series 253 with code 522 and with code 809 and without code 355 and without code 357.
Reason for change	
Reason for block	

Complaint:

The time and the date reset automatically and without obvious cause. The time is reset to 00:00 and the date to 01.01.2010.

This only affects vehicles without the COMAND system (SA code 522) from modification year 18/1 (SA code 809), that are not equipped with navigation pre-installation (SA code 355) and that do not have an SD card fitted at the factory (SA code 357).

Cause:

The cause is still under investigation.

Remedy:

A remedy will be provided at a later date, please reference this LI for the latest.

Note: Please do not replace any parts as it will not fix the concern.

Symptoms
Communication/information / Information display / Trip computer / Malfunction
Communication/information / Information display / Trip computer / Display error
Communication/information / Information display / Displays / Clock / Malfunction
Communication/information / Information display / Displays / Clock / Display segments missing
Communication/information / Information display / Displays / Clock / Display defective
Communication/information / Information display / Displays / Clock / Too fast
Communication/information / Information display / Displays / Clock / Too slow
Communication/information / Information display / Displays / Clock / Synchronization with navigation system nonfunctional
Communication/information / Information display / Displays / Multifunction display / Function / Malfunction
Communication/information / Information display / Displays / Clock / Remains stationary

XENTRY TIPS

Communication/information / Information display / Trip computer / Average speed is imprecisely/incorrectly displayed

Communication/information / Information display / Trip computer / Driving time is imprecisely/incorrectly displayed

Communication/information / Information display / Trip computer / Fuel consumption is imprecisely/incorrectly displayed

Control unit/fault code

Control unit	Fault code	Fault text
A1 - Instrument cluster (IC) (IC222)	-	-

WIS-References

Document number	Title	Note	Allocation
GF54.30-P-3043RF	Convenience display function		Parts