



Volkswagen

# Warranty Information

General Communication

Number: WVC-18-12

Subject: **INACTIVE - Pre-existing MIL-On Conditions in Regards to the TDI Approved Emissions Modification (AEM) for 2.0L TDI Generation 1 and 3 Customer Vehicles**

Date: Dec. 17, 2018

This document conveys Volkswagen Warranty general information.

With the closure of the Claim Period for 2.0L TDI Generation 1 and Generation 3 vehicles under the Class Action Settlement, Customer owned vehicles will no longer be eligible for consideration of the Pre-existing MIL-On Conditions Process effective **December 30<sup>th</sup>, 2018**.

To ensure the customer has adequate time to schedule an appointment, be aware that an approved Pre-existing MIL-On Conditions claim must be submitted in SAGA with a reception date no later than December 30<sup>th</sup>, 2018. All pre-existing conditions from the December 31<sup>st</sup>, 2018 forward will be the responsibility of the customer.

Refer to the Revised Communication WVC-17-11 *Pre-existing MIL-On Conditions in Regards to the TDI Approved Emissions Modification (AEM) for **only** 2.0L TDI Generation 2 and **all** 3.0L TDI Customer Vehicles* as this has been updated in WISE.

## Questions

For any questions regarding this communication, please contact the Warranty Helpline at 1-866-306-8447 or [warranty.helpline@vw.com](mailto:warranty.helpline@vw.com).