Preliminary Information

PIT5444D Diagnostic Tip-Text Messaging

<u>Models</u>

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Buick	Encore	2014 - 2017	All	All	All	All
Buick	Enclave	2014 - 2017	All	All	All	All
Buick	Lacrosse	2014 - 2017	All	All	All	All
Buick	Verano	2014 - 2017	All	All	All	All
Chevrolet	Camaro	2014 - 2018	All	All	All	All
Chevrolet	Cruze	2014 - 2018	All	All	All	All
Chevrolet	Equinox	2014 - 2018	All	All	All	All
Chevrolet	Malibu	2014 - 2018	All	All	All	All
Chevrolet	Orlando	2014 - 2015	See Note*	See Note*	All	All
Chevrolet	Traverse	2014 - 2018	All	All	All	All
Chevrolet	Volt	2014 - 2017	All	All	All	All
GMC	Acadia	2014 - 2018	All	All	All	All
GMC	Terrain	2014 - 2018	All	All	All	All
Cadillac	ATS	2013 - 2018	All	All	All	All
Cadillac	CTS Sedan (Vin A)	2013 - 2018	All	All	All	All
Cadillac	ELR	2014 - 2016	All	All	All	All
Cadillac	Escalade Models	2015 - 2018	All	All	All	All
Cadillac	SRX	2013 - 2016	All	All	All	All
Cadillac	XTS	2013 - 2018	All	All	All	All
Chevrolet	Colorado	2015 - 2018	All	All	All	All
Chevrolet	Corvette	2015 - 2018	All	All	All	All
Chevrolet	Impala (Vin 1)	2015 - 2018	All	All	All	All
Chevrolet	Silverado 1500	2015 - 2018	All	All	All	All
Chevrolet	Silverado 2500/3500	2015 - 2018	See Note**	See Note**	All	All
Chevrolet	Suburban	2015 - 2018	See Note**	See Note**	All	All
Chevrolet	Tahoe	2015 - 2018	See Note**	See Note**	All	All
GMC	Canyon	2015 - 2018	All	All	All	All
GMC	Sierra 1500	2015 - 2018	All	All	All	All
GMC	Sierra 2500/3500	2015 - 2018	See Note**	See Note**	All	All
GMC	Yukon Models	2015 - 2018	See Note**	See Note**	All	All

<u>Supersession Statement</u>

PIT5444C updated to PIT5444D to Add the 2014-2018 Buick Lacrosse

*Canada Only
**RPO AVF only for 2015 model year

Equipped with RPO IO4, IO5, IO6, UFF, UFW, UFU (w/UP9), UGY, UG4, UGU, UGX, UHK, UHR, UHJ, UHQ, UI4, UI6, UI7, or UI8

<u>Supersession Statement:</u>
This PI was superseded to update Models. Please discard PIT5444C.

<u>Condition / Concern</u>
 A customer or dealer may have questions or concerns about the Text Messaging feature available on some newer GM infotainment systems. Systems with Apple Carplay or Android Auto Have texting available when in use through the app.

<u>Recommendations / Instructions</u>

Text Message Alerts are available on all 2015 models equipped with MyLink, IntelliLink or Cadillac CUE (excluding Sonic, Spark, Spark EV and Trax; Texting for 2015 Escalade/ESV, Sierra 2500HD/3500HD, Silverado Heavy Duty, Suburban, Tahoe and Yukon/Yukon XL models is dependent on having RPO AVF).

NOTE: Text Message Alerts are also available on select 14MY vehicles: Chevrolet Camaro, Cruze, Cruze Diesel, Equinox, Malibu, SS, Traverse and Volt; Buick Encore, Enclave and Verano; GMC Acadia and Terrain.

Text Message Alerts are offered when the system is paired with a Bluetooth device that supports text messaging. Commands can be initiated using the text message icon (varies by vehicle) on the touch-screen display. When a text message is received on a paired, compatible phone, this system allows the customer to:

- **Display the incoming text message on screen when the vehicle is stationary or a passenger is detected (if equipped with Passenger Lockout).**
- **Listen to the message read aloud over the audio system.**
- **Choose from a list of pre-defined responses when the vehicle is stationary or in motion (with select vehicle and phones).**

Note: This feature is not designed to replicate the text messaging functionality found on your phone. Functionality varies by vehicle, phone make, and model.

In order to use Text Message Alerts, your compatible phone must be paired with the infotainment system. For most devices, you must take an additional step during the pairing process to enable Text Message Alert functionality in the vehicle. This step varies by phone make and model, but generally, you can follow the process below.

IPhone devices

- **Pair your iPhone with the system**
- **On your phone, select settings>notifications>messages. Make sure that "Allow Notifications" and "Show On Lock Screen" are both selected on.**
- **On your phone, within the Bluetooth SETTINGS menu, select the "i" icon next to your vehicle name in the device list and enable SHOW NOTIFICATIONS**
- **The feature will be enabled on your next ignition cycle (wait at least 3 minutes after engine shut off)**

Note: Your device should remember your notification preferences when it reconnects in the future.

Text Message Alert functionality varies by phone. The following functionality is specific to some IPhone devices:

- **Text messages CANNOT be responded to using the radio system for iPhone devices; they can only be received**
- **Only text messages received during the current drive cycle are accessible using the radio system**
- **If the user's phone is currently showing an open text message screen/app, the user may not receive an alert for new messages in the active conversation through the radio system**

- **iPhone's have to have iOS6 or later version so that** incoming messages can be displayed on the car's dashboard and/or read aloud by the car's computerized voice.

Android Devices

- **Pair your Android device with the system**
- **During the pairing process, your phone may ask you to allow the vehicle to access your device's contacts and M.A.P. (message access profile). You must agree to both in order to use Text Message Alerts**

Note: Select "ALWAYS ALLOW" on your device to remember your notification preferences in the future. Some Android devices require the user to drag down the notification page (swipe down from the top of the screen) in order to complete these steps.