

On-car analysis list from January 22nd, 2019
please contact VW Helpline before attempting repair

	Models	MY	Engine	Transmission	Topic	Customer Complaint
Powertrain	Jetta	19	All	All	Rear Main Seal Leak	Customer states there is an engine oil leak (MUST be ENGINE OIL) (untouched vehicles)
	Jetta	19	All	All	Heat Shield	Customer states noise from heat shield (untouched vehicles)
	ATLAS	18-19	3.6L (CDVC)	All	Cylinder Head Cover Leak	Customer states there is an engine oil leak (untouched vehicles)
	Touareg, Atlas	17-18	3.6L (CGRA, CDVC)	All	Coolant Leak	Coolant leak at the mechanical coolant pump or head gasket (untouched vehicles)
Body	Tiguan LWB	19	All	All	Sunroof Water Leak	Customer states sunroof is leaking (untouched vehicles)
	ATLAS	18	All	All	2nd Row Seat Noise	Customer states 2nd row seat rattles while driving (ONLY VEHICLES AFTER VIN JC555474) (untouched vehicles)
	Jetta	19	All	All	Front window(s) noisy during operation	Customer states front window(s) noisy during operation (untouched vehicles)
	Tiguan LWB	18	All	All	Windshield Trim - Trim Loose/Warped	Windshield Trim - Trim Loose/Warped (untouched vehicles)
Chassis	ATLAS	18	All	All	Suspension Noise	Customer states noise from front suspension while driving (noise must be from Control Arm area) (untouched vehicles)
Electrical	Jetta, Passat	18	All	All	Airbag Light	Airbag light on with Fault Code B200000 in the Airbag Control Module (untouched vehicles)