



Bulletin No.: PIC6238C

Published date: N/A

Preliminary Information

PIC6238C TAC Part Restriction 2017-2019 Chevy Bolt (Cabin Heater Control Module) CHCM

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Bolt	2017 - 2019	All	All	All	All

Involved Region or Country	North America
Condition	As part of our ongoing quality improvement process, effective November 21st, 2016 the Cabin Heater Control Module (CHCM) is being placed on restriction through the GM Technical Assistance Center (TAC).
Cause	Ongoing review by Engineering and TAC

Correction:

1) Please have a certified Bolt EV technician follow the procedures below prior to contacting TAC.

IMPORTANT Note: Do NOT erase DTC's in any of the modules (Especially on intermittent concerns) and do NOT attempt to reprogram software!

2) Please complete the following information below with as much information as possible and as accurately as possible so that it can be e-mailed to TAC.

3) Check and record all diagnostic codes in all modules on the vehicle.

4) Be sure to record what module the DTC came from and any symptom codes associated with the DTCs (see latest version of bulletin [10-07-30-002A](#) for snapshot information).

5) Once the above information has been obtained, please review all P.I and TSB information and all available S.I. diagnostics.

6) If diagnostics lead to a Cabin Heater Control Module (CHCM) 42539734 replacement, contact TAC @ 877-446-8227 (U.S.) or in Canada 1-800-263-7740 (English) or 1-800-263-7960 (French) to review case details. Please have as much stored DTC and snapshot information as possible prior to contacting TAC.

7) After reviewing the diagnosis, if component replacement is needed, TAC will arrange for ordering of the new component and request that it be shipped overnight.

NOTE: After reviewing the diagnosis, if component replacement is needed, GM Goodwrench TAC will arrange for ordering of the part(s). When this occurs, record the last 8 of VIN # to be used by the parts department (in conjunction with the part #) as the CONTROL NUMBER to track shipment of the part. It is not necessary to call TAC for part tracking information.

Parts Information

Description	Part Number	Quantity
Heater Coolant Heater (CHCM)	42597802, FSU: 42691833	1

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
4414090	Heater Coolant Heater Replacement	Use published Labor Times

Version History

Version	4
Modified	Created on 12/16/2016 3/16/2018 - Updated to add model years 10/22/2018 - Updated to add model years and part number. 12/04/2018 - Updated FSU part number



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