



Preliminary Information

PIC6243D TAC Part Restriction 2016-2019 Hybrid Powertrain Control Module 2 Replacement (K114B)

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Bolt EV	2017 - 2019	All	All	All	All
Chevrolet	Volt	2016 - 2019	All	All	All	All

Involved Region or Country	North America
Condition	As part of our ongoing quality improvement process, effective December 15th, 2016 the Hybrid Powertrain Control Module 2 (K114B) Replacement is being placed on restriction through the GM Technical Assistance Center (TAC).
Cause	Ongoing review by Engineering and TAC.

Correction:

1) Please have a certified Bolt EV technician follow the procedures below prior to contacting TAC.

IMPORTANT Note: Do NOT erase DTC's in any of the modules (Especially on intermittent concerns) and do NOT attempt to reprogram software!

2) Please complete the following information below with as much information as possible and as accurately as possible so that it can be e-mailed to TAC.

3) Check and record all diagnostic codes in all modules on the vehicle.

4) Be sure to record what module the DTC came from and any symptom codes associated with the DTCs (see latest version of bulletin [10-07-30-002A](#) for snapshot information).

5) Once the above information has been obtained, please review all P.I and TSB information and all available S.I. diagnostics.

6) If diagnostics lead to a Hybrid Powertrain Control Module 2 (K114B) Replacement, contact TAC @ 877-446-8227 (U.S.) or in Canada 1-800-263-7740 (English) or 1-800-263-7960 (French) to review case details. Please have as much stored DTC and snapshot information as possible prior to contacting TAC.

7) After reviewing the diagnosis, if component replacement is needed, TAC will arrange for ordering of the new component and request that it be shipped overnight.

NOTE: After reviewing the diagnosis, if component replacement is needed, GM Technical Assistance (TAC) will arrange for ordering of the part(s). When this occurs, record the last 8 of VIN # to be used by the parts department (in conjunction with the part #) as the CONTROL NUMBER to track shipment of the part. It is not necessary to call TAC for part tracking information.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

Parts Information

Description	Part Number	Quantity
Hybrid Powertrain Control Module 2 (K114B) MY16-18 Volt MY17-18 Bolt EV	24283992 (2016 - 2018)	1

Hybrid Powertrain Control Module 2 (K114B) Volt MY19 Bolt EV MY19	24293183 (2019 Only)	1
--	----------------------	---

Warranty Information

For vehicles repaired under the EV coverage, use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
5410140	Hybrid Powertrain Control Module 2 Replacement (K114B)	Use Published Labor Times

Version History

Version	4
Modified	<p>01/09/2017 - Created on</p> <p>02/20/2017 - update make and model years</p> <p>03/16/2018 - Updated to add model years and updated part number</p> <p>10/26/2018-Updated to add Model years and updated part number for MY19 Volts only</p> <p>12/07/2019- Updated to add MY19 Bolt EV to the updated part number</p>

