



Preliminary Information

PIC6267A Horn too Sensitive or Sounds Constantly

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Cruze	2016 - 2018	All	All	All	All

Involved Region or Country	North America
Condition	Some customers my comment on a constant horn and/or that the horn is too sensitive.
Cause	The Steering Wheel Air Bag contains the horn contacts and may not be properly seated on the horn pads formed into the steering wheel.

Correction:

Carefully remove the steering wheel air bag, refer to SI (Service Information) for the removal procedure and inspect horn contacts and wiring for proper routing.

Carefully reinstall the driver air bag onto the steering wheel and retest.

If the issue still persists it may be necessary to replace the steering wheel.

Note: It should not be necessary to replace the steering wheel air bag.

Warranty Information

For vehicles repaired under th e Bumper-to-Bumper coverage (Canada Base W arranty coverage), use the following labor operation. Reference the Applicable W arranties section of Investigate Vehicle History (IV H) for coverage information.

Labor Operation	Description	Labor Time
6450370	Airbag Steering Wheel Module Replacement	Use Published LaborOperation Time
7440130	Steering Wheel Replacement	Use Published LaborOperation Time

Version History

Version	2
Modified	03/13/2017 - Created on 12/13/208 - Update Model years



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