



Service Bulletin

Bulletin No.: 17-NA-088

Date: February, 2019

INFORMATION

Subject: Noise Heard Under Hood Towards Right Side of Vehicle when Putting Vehicle into Park

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Bolt EV	2017	2019			All	All
Opel	Ampera-e						

Involved Region or Country	North America and N.A. Export Regions, Europe
Condition	Some customers may comment on a noise heard under the hood towards the right side of the vehicle when putting the vehicle into Park.
Cause	The noise may be due to the vehicle not being stopped completely and the driver requesting the vehicle to go into Park. ⇒ The Bolt EV and Ampera-e can use the Electric Park Brake, or the braking system's hydraulic pump, to apply the brakes to protect the drive unit while the wheels are turning.
Correction	Do not replace any components for this condition since it is considered normal and offers additional security in certain situations, including a driver park request while the vehicle is in motion.

Parts Information

No parts are needed for this concern.

Customer Information

Please communicate to the customer this condition is a normal characteristic of their vehicle. It will not impact the designed performance or reliability of the vehicle. Please share this information with the customer, including a copy of this bulletin.

Version	2
Modified	February 19, 2019 – Added the 2018 and 2019 Model Years and added N.A. Export Regions.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY
TECHNICIAN
CERTIFICATION