



SERVICE BULLETIN

Classification: BT18-003a	Reference: NTB18-032a	Date: February 19, 2019
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ALTIMA AND MAXIMA; NOISE FROM TRUNK AREA

This bulletin has been amended. See AMENDMENT HISTORY on the last page.
Please discard previous versions of this bulletin.

- APPLIED VEHICLES:** 2018 Altima (L33)
2017-2019 Maxima (A36)
- APPLIED VINS:** Altima: Vehicles built from 1N4(*)L3A(**)JC 100261 to 1N4(*)L3A(**)JC 127731
2017 Maxima: Vehicles built after 1N4AA6A(**)HC 444883
2018 Maxima: All
2019 Maxima: Vehicles built before 1N4AA6A(**)KC 370720
- APPLIED DATES:** Altima: Vehicles built from August 1, 2017 to October 11, 2017
Maxima: Vehicles built from August 1, 2017 to February 1, 2019

IF YOU CONFIRM

A ticking, tapping, or popping type of noise is coming from the area of the right rear parcel shelf or right rear passenger seatback area while driving.

ACTION

1. Widen the gap between two pieces of body paneling in the right side trunk area.
 2. Fill the gap with expanding foam.
- Refer to SERVICE PROCEDURE in this bulletin for the repair procedure.

IMPORTANT: The purpose of ACTION (above) is to give you a quick idea of the work you will be performing. You MUST closely follow the entire SERVICE PROCEDURE as it contains information that is essential to successfully completing this repair.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

SERVICE PROCEDURE

NOTE: All pictures show repairs performed on a Maxima. The Altima is similar.

CAUTION: Handle interior parts carefully to avoid damage. Work with clean hands and clean tools to avoid dirt and stains.

IMPORTANT: Follow all cautions, warnings, and notes in the Electronic Service Manual (ESM) when working on or near a Supplemental Restraint System (SRS), such as an air bag.

1. Open the trunk.



Figure 1

2. Remove the three (3) clips.

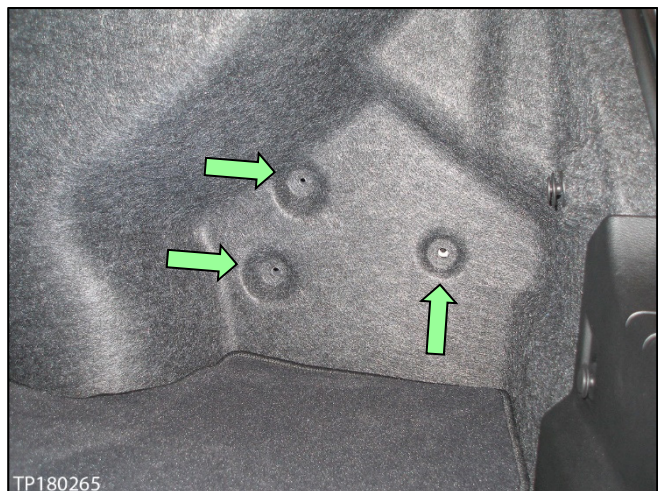


Figure 2

3. Pull back the trunk mat and carpet.



Figure 3

4. Recline forward the right rear passenger seatback.

5. Remove the clip.

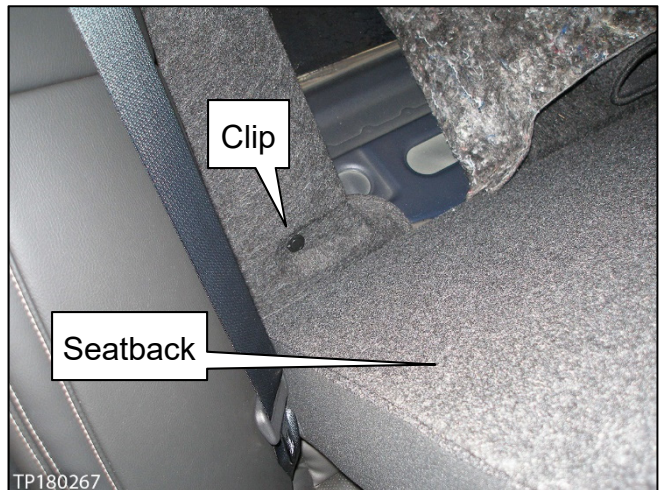


Figure 4

6. Unfasten the 'hook & loop' fastener.



Figure 5

7. Carefully peel back the trunk side finisher.



Figure 6

8. Insert a plastic interior pry tool where shown in Figures 7 and 8, and then carefully widen the gap between the two body panels about 3/32 inch (3 mm).

- Make sure to insert the plastic interior pry tool at least 1³/₈ inches (35 mm) up into the gap, and then spread apart.

CAUTION: Do NOT use a metal pry tool. It may puncture through the body panels. Use an interior plastic pry tool similar to the one shown on the next page, below PARTS INFORMATION.

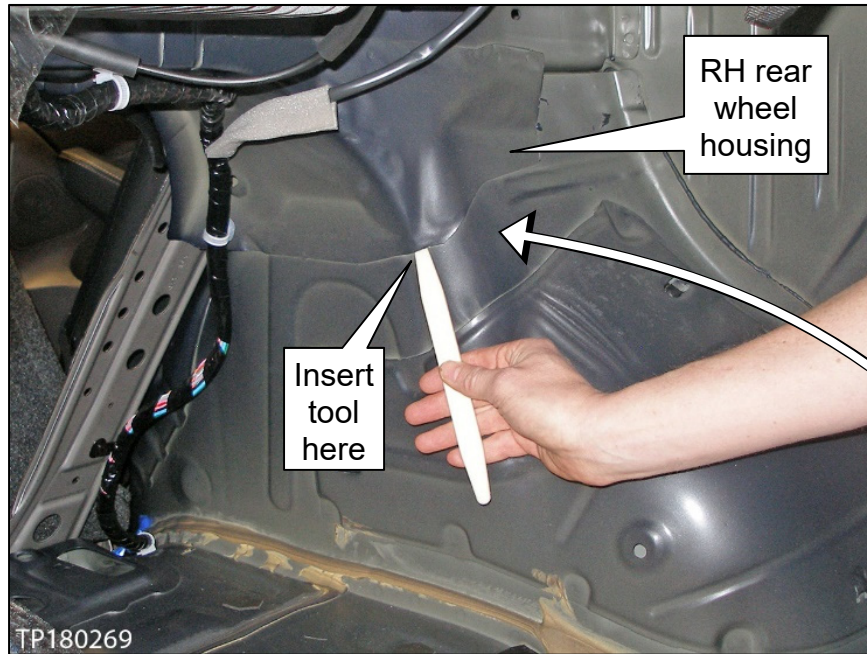


Figure 7

9. Widen the gap and fill the area where shown in Figure 8 with expanding foam.

- See PARTS INFORMATION for recommended products.
- Spray the expanding foam into the gap just widened.

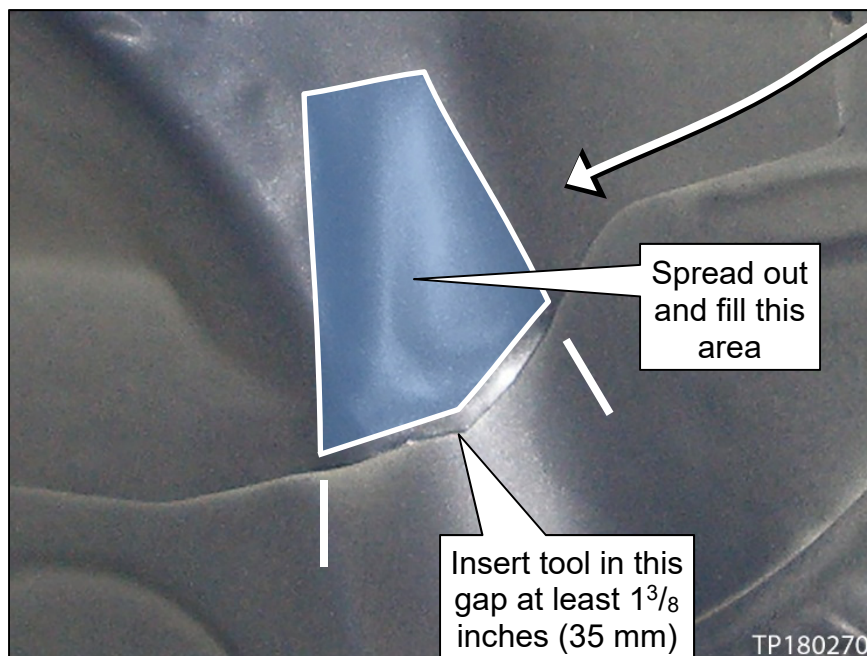


Figure 8

10. Wipe off any expanding foam that is not between the two body panels before it dries.
11. Reassemble the vehicle in reverse order of disassembly.
12. Test drive the vehicle, and verify the noise has stopped.

PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY
QUAD FOAM *	--	1 can **

* An equivalent 1-part polyurethane expanding foam product may be used. See **EXPENSE CODE** below. Available through retail and hardware stores.

** One can should repair multiple vehicles.

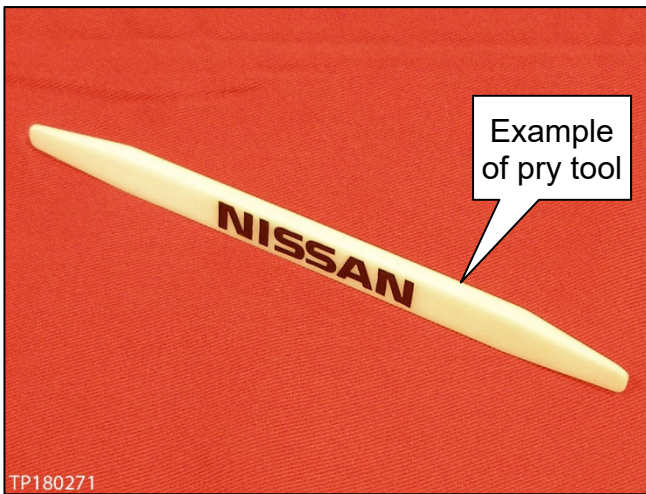


Figure 9



Figure 10

CLAIMS INFORMATION

Submit a Primary Part (PP) type line claim using the following claims coding:

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
Adjust Body Panels	(1)	BX6NAA	ZL	32	0.4

(1) Reference the Parts Information table above, and use the Rear Wheel House (G6700-*****) as the Primary Failed Part (PFP).

EXPENSE CODE:

EXPENSE CODE	DESCRIPTION	MAX AMOUNT
563	Polyurethane Foam	\$2.40

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
April 12, 2018	NTB18-032	Original bulletin published.
February 19, 2019	NTB18-032a	APPLIED VEHICLES, APPLIED VINS, and APPLIED DATES revised.

