

Technical Service Bulletin:
TSB190022

Released Date: 18-Feb-2019

High Soot Load at Altitude in Refuse Truck Applications

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Warranty Statement

The information in this document has no effect on present warranty coverage or repair practices, nor does it authorize TRP or Campaign actions.

Contents

Product Affected

Engine:

L9 CM2350 L116B

Application:

Refuse Truck

Issue

Symptom:

 Refuse trucks at altitude greater than 1220 m [4000 ft] showing fault codes 2639, 1921, and 1922, which are related to high soot load.

Root Cause:

Incorrect engine control module (ECM) calibration.

Verification

- Application is refuse truck.
- Operating altitude of the vehicle is 1220 m [4000 ft] or higher.
- Calibration revision is November 2018 or earlier.

Resolution

If existing calibration revision is November 2018 or earlier:

- Perform the published troubleshooting for the fault code.
- Update ECM calibration if warrantable update applies. See Table 1 below.
- Recommended to keep a low idle speed of 800 rpm.

A new authorized change label, Part Number 5297400, **must** be ordered and installed on engine. To install authorized change label:

- Fill out authorized change labor sticker with new CPL, new ECM base code, distributor or dealer code, and date. Leave campaign number section blank.
- Clean area near engine dataplate for authorized change label.
- Engine dataplate is located on the valve cover/front gear housing.
- Peel backing material from authorized change label and install near engine dataplate.
- SRT 99-902 is available for authorize change label installation.

Table 1, ECM and DO Calibration Codes							
Engine Power Rating (HP)	Existing ECM Calibration Code	New ECM Calibration Code	Existing DO Calibration Code	NEW DO Calibration Code	CPL		
370	HB80003.2 2	HB80500.0 0	DO94971	DO98753	4758		
	HB80042.2	HB80499.0 0	DO94978	DO98752			
	HB80324.0 4	HB80494.0 0	DO98348	DO97981			
	HB80320.0 4	HB80493.0 0	DO98342	DO97980			
380	HB80002.2 2	HB80492.0 0	DO94971	DO97981			
	HB80035.2 1	HB80491.0 0	DO94978	DO97980			
	HB80316.0 4	HB80492.0 0	DO98348	DO97981			

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Engine Power Rating (HP)	Existing ECM Calibration Code	New ECM Calibration Code	Existing DO Calibration Code	NEW DO Calibration Code	CPL	
	HB80312.0 4	HB80491.0 0	DO98342	DO97980		

Document History

Date	Details			
2019-2-4	Module Created			

Last Modified: 18-Feb-2019