



Technical Journal

TITLE:

Vehicle key does not work

REF NO: TJ 34316.1.1	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7510 Volvo Car USA		ISSUE DATE: 2019-01-17	STATUS DATE: 2019-01-23
FUNC GROUP: 3666	FUNC DESC: Access (central looking & remote)	Page 1 of 3	

“Right first time in Time”

Attachment

File Name	File Size
Location of backup reader.JPG	0.0211 MB
TJ34316.jpg	0.1299 MB

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
2XX							2018-2019	21	-	201812-201828
2XX							2018-2019	22	-	201812-201828
2XX							2018-2019	25	-	201813-201831
2XX							2018-2019	35	-	201823-201843
2XX							2019-2019	36	-	201824-201843
536							2019-2019	22	-	201812-201828

CSC Customer Symptom Codes

Code	Description
7B	Starting/Engine does not start/Engine does not turn/No clicking sound at start attempt
VZ	Locking/unlocking/Other central locking problems
IJ	Remote control/Mechanical problem/Key unit only
XI	Remote control/Does not work



VST Operation Number

VST Operation Number	Description
36608-2	Remote control battery/shell removal
36635-2	Remote control ignition key replacement

DTC Diagnostic Trouble Codes

Rows beginning with * are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

Text

DESCRIPTION:

If one vehicle remote key becomes inoperable, with loss of remote control button function, keyless unlock/locking function and keyless start function, then follow instructions under SERVICE.

SERVICE:

Check if it's possible to start the vehicle by placing the vehicle key on the back-up start antenna (positioned in the center console, see image - Location of backup reader.jpg).

If start is possible, remove the vehicle key's battery and check the code on the circuit board, see image TJ34316.jpg

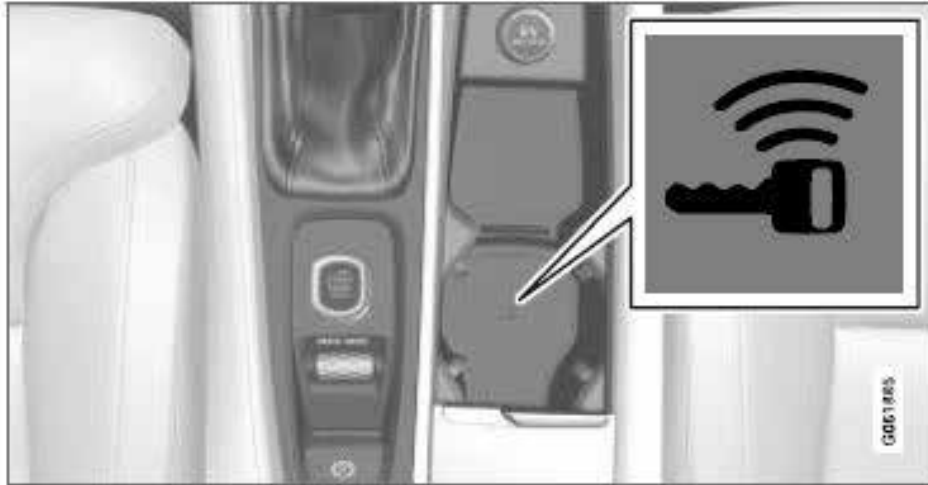
If the code on the circuit board is 0142 then replace the vehicle key.

* If the code on the circuit board is **NOT** 0142, or if the back-up start doesn't function, then this Technical Journal is not applicable *

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 3666.

To view TJ attachments continue to next page. This TJ has two attachments.



Location of the backup reader in the tunnel console.

