

Subject		Market
Navigation Head Unit Precautions		USA
Service Category	Section	
Audio/Visual/Telematics	Audio/Video	
Applicability		
2010-2018, Lexus Models with Navigation Head Unit		

APPLICABLE VEHICLES

2015-2018	RC F	2015-2018	RC350
2015-2018	NX300H	2010-2015	IS250C
2010	SC430	2010-2016	LS600H
2012	LFA	2019	GS300
2010-2015	IS250	2016-2019	IS300
2016-2017	GS200T	2015-2017	NX200T
2010-2011	GS460	2010-2011, 2013-2018	GS450H
2010-2012	HS250H	2013-2018	ES300H
2016-2019	GS F	2010-2018	ES350
2010-2017	LS460	2010-2019	GX460
2016-2018	RC300	2010-2019	RX450H
2010-2011, 2013-2019	GS350	2011-2018	CT200H
2010-2019	IS350	2010-2019	RX350
2016-2017	IS200T	2010-2015	IS350C
2010-2014	IS F	2016-2017	RC200T
2010-2011, 2013-2019	LX570		

CONDITION

This bulletin is regarding best practices when handling navigation systems that use Hard Disc Drive or Micro SD Card memory.

1. First type is generation 6 or 7 which utilizes HDD (Hard Disc Drive). Pioneer models that begin with **NXH**, have map data, operating system and other information in the Hard Disc Drive. With this system if a radio is being sent back for an exchange. The original Hard Disc Drive needs to be removed and installed into the newly serviced radio.

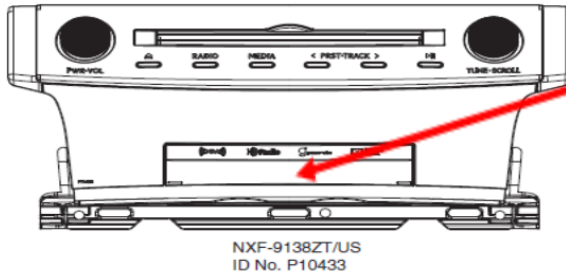


The HDD is inside this cover.
The HDD needs to be removed when returning the main unit to Pioneer.



Subject	Market
Navigation Head Unit Precautions	USA
Applicability	
13CY 15CY Lexus Navigation Systems	

2. The second type is generation 8 navigation system which utilizes the Micro SD Card. Pioneer models that begin with **NXF**, have map data in the Micro SD card. This is a customer accessible Micro SD card which can be found behind the front flip cover. The original Micro SD



The SD card is behind this flip cover. The Micro SD needs to be removed when returning the Main Unit to Pioneer.



RECOMMENDATIONS

There is another Micro SD card (*Operating System*) inside the Navigation Module. (Similar location to the Hard Disc Drive in the generation 7 system). This micro SD Card should not be removed for any reason. Micro SD cards located in this internal slot needs to be returned with the original radio.



This Micro SD card MUST NOT be removed.
 This will void the Warranty status from Pioneer if removed and dealer will be debited the core credit.

LINK REFERENCES

This Tech Tip does not contain any link references