

SERVICE ACTION H159: SOFTWARE OVER THE AIR (SOTA) READINESS AND 100KW CHARGING UPDATE



NAS18.10.020 | WORKSHOP
ISSUE 2

CAN

AFTERSALES BULLETIN
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**THIS BULLETIN UPDATES NAS18.10.020
CHANGES ARE HIGHLIGHTED IN BLUE**

DESCRIPTION OF ISSUE

The I-PACE has been manufactured with hardware to enable DC-charging capability of up to 100kW and also to receive certain software updates via Software Over The Air (SOTA). On a limited number of vehicles, control module software updates are necessary for these capabilities to function.

The 100kW DC-charging capability improves charge times from 0-50% State-of-Charge (SoC), where it is possible to charge using a DC source with 100kW capacity and greater, and will reduce the 0-80% SoC time by up to 15%. The SOTA capability allows vehicles to be updated without visiting a Retailer.

AFFECTED VEHICLE RANGE

I-PACE (X590)

Model Year: 2019

VIN: F60755-F68876

SERVICE PROGRAM / REWORK ACTION

An authorized Jaguar retailer who will update the vehicle software to the latest level prior to delivery to the customer. Affected vehicles already in the hands of customers should have this done at the next available opportunity. There will be no charge to owners for this action under this program.

ACTION TO BE TAKEN

Use the Jaguar Land Rover claims submission system to make sure that a vehicle is affected by this program prior to undertaking any rework action.

Retailers are required to HOLD affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of the rework action. Affected vehicles already in the hands of customers should be updated at the next available opportunity.

Refer to Technical Bulletin H159NAS, *Service Action: Software Over The Air (SOTA) Readiness and 100kW Charging Update*, for detailed repair instructions.

PARTS

No parts required.

TOOLS

Refer to the Technical Bulletin referenced above for any required special tools.

WARRANTY

NOTE: use the Jaguar Land Rover claims submission system to make sure that a vehicle is affected by this program prior to undertaking any rework action.

At the time of confirming a booking for vehicle repair, make sure that all outstanding Recall and Service Actions are identified to make sure the correct parts are available and adequate workshop time is allocated for repairs to be completed in one visit.

Warranty claims must be submitted quoting the Program Code together with the relevant Option Code. The SRO and parts information listed have been included for information only. The Option Code(s) that allows for the drive in/drive out allowance may only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Use TOPIx to obtain the latest repair time.

This program is valid for a limited time only. Warranty claims with a repair date prior to the October 24, 2020, closure date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	VIN RANGE	DESCRIPTION	SRO	TIME (HOURS)	PART NUMBER	QUANTITY
H159	A	F60755-F66433	I-PACE software update	85.90.05	1.7	-	-
H159	B	F60755-F66433	I-PACE software update Drive in/drive out	85.90.05 10.10.10	1.7 0.2	- -	- -
H159	C	F66434-F68876	I-PACE software update without PCM - BECM	85.90.06	1.3	-	-
H159	D	F66434-F68876	I-PACE software update without PCM - BECM Drive in/drive out	85.90.06 10.10.10	1.3 0.2	- -	- -

Normal Warranty policies and procedures apply.