Special Service Message

NOTE: A Special Service Message is a formal communication issued by Jaguar and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Jaguar technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

SSM 74160 - AJ20-P4 & AJ20-D4 Malfunction Indicator Lamp (MIL) illuminated with listed DTCs

Models: E-Pace / X540

F-Pace / X761

F-Type / X152

XE / X760

XF / X260

Engineer Orr Christopher

Name:

Last 26 FEB 2019 13:27:49

Modified:

Category: Engine

Symptom: 499000 Basic Engine

Content : <u>Issue</u>:

Customer may report an unusual engine noise/loss or performance and illumination of the MIL lamp on the instrument cluster.

Cause:

Investigations have identified that a number of Variable Valve Timing Solenoids have not been manufactured in accordance with the required specification and will cause the failure modes reported.

Action:

Interrogate the PCM to review recorded data for DTC's P054A-00, P0014-71, P000B-00 and/or P0341-00 and P054A-00 stored within the Powertrain Control Module (PCM).

All retailers following a customer complaint with the attached DTC's recorded are to replace the appropriate Variable Valve Timing Solenoid (AJ813329) and check etched date on the new part. If the manufactured date is prior to 180823xxxxx (23rd August 2018), **do not fit** to the vehicle and order another valve.

NOTE - Replace Variable Valve Timing Solenoid (follow TOPIx procedure within section 303-01: Engine) using only new parts with a manufactured dated **on or after** 180823xxxxx.

Photo attached highlights how to breakdown the date stamped on the front of the component.

File: Serial Number Breakdown.JPG

Deleted - for reference only

Jaguar Land Rover Limited 2000 - 2019 (Rel. 2666)