

# Latest Vehicle Concern Fixes



Charge Socket Plug Lock Inoperable	I-Pace
<p><b>Customer Voice:</b></p> <ul style="list-style-type: none"><li>• The vehicle does not charge or charges intermittently</li><li>• Charge Indicator may flash white &amp; stuck in initializing phase of charging process</li></ul> <p><b>Technical Description:</b></p> <ul style="list-style-type: none"><li>• The charge lock actuator pin will not engage with the charger when activated, preventing the EVSE (Electric Vehicle Supply Equipment) from locking and communicating with the vehicle and the vehicle charging</li></ul> <p><b>Status:</b></p> <ul style="list-style-type: none"><li>• Under Investigation</li><li>• If the charger is attached and cannot disengage, do not remove the charger from the vehicle. Raise a TA immediately, LTS is working with Engineering to address these cases. Should LTS advise on a part replacement, engineering no longer requires replacement of the charger harness &amp; port. Technicians can instead return to replace just the actuator lock.</li><li>• Currently there is low stock of the Jaguar part (TR39004). The Land Rover part can be ordered in its stead (LR121130).</li></ul>	

