

Reference	SSM74264
Models	Discovery / L462 Discovery Sport / L550 Range Rover / L405 Range Rover Evoque / L538 Range Rover Sport / L494 Range Rover Velar / L560
Title	Parts Look Up Table showing the IMC to not be at the Latest Level Software after an update
Category	Diagnostic Software Hardware
Last modified	06-Feb-2019 00:00:00
Symptom	000101 Diagnostic Concerns
Content	<p><u>ISSUE:</u> Following a successful update to InControl Touch Pro 18D using PATHFINDER, the parts look up table for the Infotainment Master Controller (IMC) may show that the module is still not up to date.</p> <p><u>CAUSE:</u> This is a known bug, caused by the level of software that the vehicle was built with.</p> <p><u>ACTION:</u> Please ignore the status shown within the parts look up table for IMC updates.</p> <p>Technicians - Please rate this SSM and provide comments so that future communications can be improved.</p> <p>1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.</p> <p>3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.</p> <p>5 = Excellent – All required information provided to resolve the customer concern.</p>