

On-car analysis list from June 6th, 2017
please contact VW Helpline before attempting repair

| | Models | MY | Engine | Transmission | Topic | Customer Complaint |
|-------------------|--|-----------|---------------------------------|---------------------|--------------------------------|--|
| Powertrain | Passat | 13 | 3.6L (CDVB) | All | MIL-on P0420 and/or P0430 | MIL-on P0420 and/or P0430 in the ECM (untouched vehicles) |
| | Touareg | 16-17 | All | All | Coolant leak from coolant pump | Coolant leak from the coolant pump (untouched vehicles) |
| | Passat, Beetle, Jetta, Golf/GTI, Sportswagen | 15-17 | 1.8T & 2.0T EA888 Gen 3 | All | Oil pressure light with P164D | Oil pressure light with P164D in the ECM (Must have fault in the ECM) |
| Chassis | Jetta | 16-17 | All | All | Rear Brake Caliper | Rear brake noise, dragging, excessive dust (untouched vehicles) |
| | Jetta | 17 | All | All | Rear Wheel Speed Sensor | ABS warning light with faults VAG00290 and/or VAG00287 in the ABS module (untouched vehicles) |
| | Jetta | 17 | All | All | Brake Hissing | Hissing noise when pressing the brake pedal (untouched vehicles) |
| Body | Jetta, Beetle | 16 - 17 | All | All | A/C Inoperative | A/C inoperative, compressor found to be locked up (compressor has to be seized) (untouched vehicles) |
| | Jett, Passat | 17 | 1.8T (CPRA) 1.4T (CZTA | All | Noise from Dash | Customer states noise from passenger side of dash (untouched vehicles) (A/C line must be contacting right side frame rail) |
| | Jetta | 17 | All | All | Cracked Windshield | Customer states windshield is cracked (Vehicles below 10,000 miles with no obvious outside damage) |
| Electrical | Passat, Jetta, Golf/GTI, Golf Sportswagen | 17 | All | All | KESY Start Concerns | Keyless faulty/Keyless defective error messages with fault(s) B117213/B117313/B117413 |
| | Golf R | 17 | All | All | Adaptive Cruise Fault | Error message in MFI with fault code C110300 in Address 13 |