



# Parts Bulletin

TITLE:

**Recall R89910: Tailgate Lift Arms  
Model Year 2018-2019 XC60**

<b>GROUP:</b> 8	<b>CAT/NO:</b> R89910	<b>REFERENCE BULLETINS:</b> QB-R89910	<b>CAR MARKET:</b> United States and Canada	
<b>COPY TO / CIRCULATIONS (PLEASE INITIAL):</b>			<b>ISSUE DATE:</b> 2019-01-25	<b>STATUS DATE:</b> 2019-01-25
<b>GENERAL MANAGER</b>	<b>PARTS MANAGER</b>	<b>SERVICE MANAGER</b>	<b>SALES MANAGER</b>	
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**“Right first time in Time”**

**UPDATE: Revised order and allocation plan below**

**Reference Bulletins: QB-R89910**

Volvo Car USA LLC and Volvo Car Canada LTD (Volvo) on behalf of Volvo Car Group, has decided to launch Recall R89910 on certain model year 2018 – 2019 XC60 vehicles equipped with a Power Operated Tailgate (POT).

Volvo has identified that the tailgate lifting arms under certain conditions and cold temperatures may freeze. If this would occur, it may lead to noise or loss of function when operating the tailgate in freezing conditions with risk of separation of the tailgate lifting arms.

In worst case scenario, this may result in complete separation of tailgate lifting arms with spring detaching and projecting in a rearward direction with significant force resulting in risk for personal injury.

The corrective action is replacement of the tailgate lifting arms with an improved design part.

A total of 43,150 U.S. and 3,728 Canadian vehicles are eligible for this recall.

The following part number applies:

Part Number	Description	Qty
32136006	Drive Unit (Tailgate Lift Arms)	2

***An allocation will be conducted to all retailers starting on January 28th.***

***Critical orders will be accepted for emergency car inoperable situations only, and will require a repair order number when contacting option 2.***