



Technical Journal

TITLE:
S90 T8 Engine Remote Start Does not Work

REF NO: TJ 33363.1.2	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7510 Volvo Car USA		ISSUE DATE: 2018-02-21	STATUS DATE: 2018-03-19
FUNC GROUP: 3668	FUNC DESC: Software	Page 1 of 9	

“Right first time in Time”

Attachment

File Name	File Size
VIN_LIST.pdf	0.0417 MB

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
238	BC	B1BPHEV					2018-2018		-	201718-201802
238	BR	B1FPHEV					2018-2018		-	201718-201802

CSC Customer Symptom Codes

Code	Description
EF	Engine Remote Start (ERS)/Does not work

VST Operation Number

VST Operation Number	Description
36005-2	Software Accessories Download

DTC Diagnostic Trouble Codes

Rows beginning with * are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

Text

**DESCRIPTION:**

- *Removed completed vehicles from VIN_LIST
- *Added need to create Vehicle Report

Engine Remote Start (ERS) does not function or is not present in the Volvo On Call (VOC) app. Please follow instructions under service.

SERVICE:

Please check that the VIN is included in the attached list of affected vehicles (VIN_LIST.pdf) If the vehicle is affected, please perform SW Configuration Test, software part 31472402.

***After performing Configuration Test, please create a Vehicle Report “Support Needed” referencing with “S90 ERS” and the VIN in the Title.**

*It may take up to 1 hours for Remote Start to be available in the Volvo On Call app after Volvo Technical Help Desk replies to the report.

Note: List is sorted in chassis order from low to high to enable easier searching.

VEHICLE REPORT:

*After performing Configuration Test, please create a Vehicle Report “Support Needed” referencing with “S90 ERS” and the VIN in the Title.

To view TJ attachment continue to next page. This TJ has one attachment.

Chassis No	VIN
015006	LVYBC2LL4JP015006
015007	LVYBC2LL6JP015007
015009	LVYBC2LLXJP015009
015010	LVYBC2LK7JP015010
015011	LVYBC2LK9JP015011
015012	LVYBC2LK0JP015012
015013	LVYBC2LL1JP015013
015014	LVYBC2LK4JP015014
015015	LVYBC2LL5JP015015
015016	LVYBC2LL7JP015016
015017	LVYBC2LL9JP015017
015030	LVYBC2AL8JP015030
015031	LVYBC2ALXJP015031
015032	LVYBC2AL1JP015032
015035	LVYBC2AL7JP015035
015036	LVYBC2AL9JP015036
015038	LVYBC2AL2JP015038
015039	LVYBC2AL4JP015039
015040	LVYBC2AL0JP015040
015041	LVYBC2AL2JP015041
015042	LVYBC2AL4JP015042
015043	LVYBC2AL6JP015043
015044	LVYBC2AL8JP015044
015045	LVYBC2ALXJP015045
015046	LVYBC2AL1JP015046
015049	LVYBC2AL7JP015049
015057	LVYBR2AL8JP015057
015063	LVYBR2AK4JP015063
015065	LVYBR2AK8JP015065
015066	LVYBR2AKXJP015066
015067	LVYBR2AK1JP015067
015071	LVYBC2AL0JP015071
015092	LVYBC0AL2JP015092
020701	LVYBR0AK7JP020701
020777	LVYBR0AK7JP020777
022396	LVYBC0AL2JP022396
023747	LVYBC0ALXJP023747
023869	LVYBC0AL2JP023869
023885	LVYBC0AL0JP023885
024023	LVYBC0AL6JP024023
024180	LVYBC0AK1JP024180
024215	LVYBC0AL4JP024215
024507	LVYBC0AL6JP024507
024890	LVYBC0AL9JP024890
024918	LVYBC0AL5JP024918
025096	LVYBC0AL5JP025096

025658	LVYBCOALXJP025658
026293	LVYBCOAL1JP026293
026357	LVYBCOAL1JP026357
026363	LVYBCOAK8JP026363
026367	LVYBCOAL4JP026367
026372	LVYBCOAL8JP026372
026380	LVYBCOAL7JP026380
026459	LVYBCOAL9JP026459
026493	LVYBCOAL9JP026493
026503	LVYBCOAL8JP026503
026537	LVYBCOAL3JP026537
026617	LVYBCOAL1JP026617
026632	LVYBCOAL8JP026632
026653	LVYBCOAL5JP026653
026688	LVYBCOAL2JP026688
026711	LVYBCOAL4JP026711
026726	LVYBCOAK7JP026726
026869	LVYBCOAL6JP026869
027318	LVYBCOAL7JP027318
027398	LVYBCOAL9JP027398
027473	LVYBCOAL8JP027473
027484	LVYBCOAL2JP027484
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027573	LVYBCOAL1JP027573
027593	LVYBCOAL7JP027593
027607	LVYBCOAL3JP027607
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027791	LVYBCOAL0JP027791
027814	LVYBCOAL8JP027814
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027833	LVYBCOAL1JP027833
027841	LVYBCOAL0JP027841
027855	LVYBCOAL0JP027855
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027916	LVYBCOAL5JP027916
028001	LVYBCOAL5JP028001
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028397	LVYBCOAL1JP028397
028458	LVYBCOAK7JP028458
028513	LVYBCOALXJP028513
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028635	LVYBCOAL2JP028635
028655	LVYBCOAL8JP028655
028666	LVYBCOAL2JP028666
028678	LVYBCOAL9JP028678
028734	LVYBCOAL4JP028734
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029013	LVYBCOAL6JP029013
029107	LVYBCOAL4JP029107
029113	LVYBCOALXJP029113
029257	LVYBCOAL1JP029257
029327	LVYBCOAL7JP029327
029335	LVYBCOAL6JP029335
029339	LVYBCOAL3JP029339
029345	LVYBCOAL9JP029345
029391	LVYBCOAL5JP029391
029402	LVYBCOAL6JP029402
029428	LVYBCOAL2JP029428
029443	LVYBCOAL9JP029443
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046166	LVYBROAL8JP046166
046185	LVYBROAL1JP046185
046253	LVYBROAL3JP046253
046894	LVYBROAL8JP046894
075002	LVYBROAL0KP075002
075003	LVYBROAL2KP075003
075005	LVYBROAL6KP075005