



February 28, 2019

Product Change Notice - New bezel and backer plate for Triple Play key

Dear Valued Customer:

In response to customer feedback, LCI is adding a bezel and backer plate to the Triple Play Ramp Door key/tumbler, which is used to operate the ramp door from the outside of the coach (Fig. 1).

The new bezel allows for an improved fit and appearance on the wall at the OEM level. The supplied backer plate (Fig. 2) is installed on the inside of the OEM wall, then secured with two short screws (OEM supplied). This keeps the bezel on the exterior from spinning.

There is no change in installation with the added bezel and no change in part number for the key/tumbler. There is also no price change. The part number for the key/tumbler is 720116. The part number for the new bezel is 778470 and the new backer plate PN is 776643. The new kit number for bezel kit is 778471. The key, bezel and backer plate ship loose with the Triple Play system. Customers will use the same top-level part number to order the Triple Play system.

The change is expected to take place on or around April 1.

Fig.1



Fig.2



If you have any questions, please feel free to call me directly or your LCI representative. We value and appreciate your business and partnership.

Sincerely,

Brian Hess

VP of Innovation

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Frequently Asked Questions:

- 1. Will a new part number be required?** The part number for the new bezel and backer kit is 778471. Customers will still use the same top-level part number to order the Triple Play system.
- 2. Does the price change for the item?** No, there is no price change.
- 3. Is the new part wholly interchangeable with the previous version of the part?** Yes, the keys are interchangeable, however after the start date, only keys with bezels will be supplied.
- 4. Does the customer need to replace inventory?** No, the change will be made on a running basis, starting on or around April 1.