

Reference	SSM74232
Models	Discovery / L462 Range Rover / L405 Range Rover Sport / L494
Title	Flat battery with Terrain Response Switchpack LEDs flashing
Category	Body
Last modified	20-Feb-2019 00:00:00
Symptom	101000 Seating
Attachments	174232.png (174232.png)

Content	<p>This SSM is applicable up to the following VINs:</p> <ul style="list-style-type: none"> • L405: SALGS2RE5JA380217 • L462: SALRR2RV5KA096236 • L494: SALWR2RE1JA181320 • L494: SALWA2BK1JA695613 <p><u>Issue:</u> Customer reports: Battery is discharged Vehicle is displaying a low battery warning Terrain Response Switchpack LEDs flashing (see attachment) with engine off</p> <p><u>Cause:</u> Floor Console Cool box fault.</p> <p><u>Action:</u> Replace the Floor Console Cool box (refer to TOPIx section 501-12A) Do not replace Terrain Response Switchpack. If the vehicle does not have a Floor Console Cool Box fitted, please progress with normal diagnostics as per TOPIx/Pathfinder.</p> <p>Technicians - Please rate this SSM and provide comments so that future communications can be improved.</p> <p>1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.</p> <p>3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.</p> <p>5 = Excellent – All required information provided to resolve the customer concern.</p>
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