Technical Service Bulletin

91 MIB2 High Scale: Assigned steering wheel button for Drive Select is lost

91 19 26 2053530/1 January 14, 2019.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A3, A4	2017 - 2018	All	MIB2 High Scale
A5, Q5	2018	All	MIB2 High Scale

Condition

Customer states:

- The customer states that the assigned function of the programmable steering wheel button (star) for Drive Select is sporadically lost (Figure 1).

- The customer assigns "Drive Select" to the steering wheel button in the MMI, which initially works.

- However, after a certain amount of time, it is lost and the steering wheel button does revert to being unassigned.

Figure 1. *Steering wheel assignable button for Drive Select.*

Technical Background

The MIB2 software needs to be updated.

Production Solution

New infotainment software introduced into MY19.

Service

Required equipment:

- ODIS Tester
- SVM code

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- MIB2 High Software update on SD Card (See *Required Parts and Tools* or Download the software from MirrorServer using the SD Creator Program)

Time to complete update:

- Approximately 30-60 minutes (includes 20-50 minutes for the software update and 10 minutes for the SVM work)

Service work:

Update the MIB2 Scale infotainment system using either Method 1 or Method 2 according to TSB 2050565: *91 MIB2 High Scale Software Update Instructions (PR Code 7UH)* and use SVM code indicated below:

Vehicle	SD Creator Part Number	SVM Code
A3, A4, A5, and Q5	4M0 906 961 CD	MHS2US2037

Method 1: Automated update using ODIS

Method 2: Manual update due to SVM code or Server issues

Warranty

Claim Type:	• 110 up to 48 Months/50,000 Miles. • G10 for CPO Covered Vehicles – Verify Owner. • If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9196		
Damage Code:	0039		
Labor Operations:	Software Update	0151 0000	According to TSB# 2050565
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	No allowance	0 TU
Claim Comment:	As per TSB #2053530/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual.* Claims are subject to review or audit by Audi Warranty.

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Required Parts and Tools

Part Number	Part Description	Quantity
4M0906961CD	MMI software update (SD Card) – Or download via SD creator Software	01 (Shop tool)

Additional Information

The following Technical Service Bulletin will be necessary to complete this procedure:

- TSB 2047812, *00 SD Creator: how to setup and use the SD Creator for obtaining vehicle software updates via the MirrorServer.*

- TSB 2050565: *91 MIB2 High Scale Software Update Instructions (PR Code 7UH).*

All part and service references provided in this TSB (2053530) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.